SonicWALL Global Management System Reporting Guide Standard Edition

Version 2.9.4

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Part Number: 232-000674-01 Rev A

Software License Agreement for SonicWALL Global Management System

To review the SonicWALL Global Management System Software License Agreement, see the SonicWALL Global Management System Introduction Guide.

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Introducing GMS Reporting

Monitoring critical network events and activity, such as security threats, inappropriate Web use, and bandwidth levels, is an essential component of network security. GMS Reporting complements SonicWALL's Internet security offerings by providing detailed and comprehensive reports of network activity.

The GMS Reporting Module is a software application that creates dynamic, Web-based network reports. The GMS Reporting Module generates both real-time and historical reports to offer a complete view of all activity through SonicWALL Internet security appliances. With GMS Reporting, you can monitor network access, enhance security, and anticipate future bandwidth needs.

The GMS Reporting Module:

- Displays bandwidth use by IP address and service
- Identifies inappropriate Web use
- Provides detailed reports of attacks
- · Collects and aggregates system and network errors
- Shows VPN events and problems
- Presents visitor traffic to your Web site
- Provides detailed daily firewall logs to analyze specific events.

Note: The GMS Reporting Module receives its information from the stream of syslog data sent by each SonicWALL appliance and stores it in the SonicWALL GMS database or as files on the hard-disk. GMS Reporting can be enabled or disabled. Once disabled, the Reports tab disappears from the SonicWALL GMS User Interface (UI) and the syslog data is no longer stored.

Navigating GMS Reporting

GMS Reporting is a robust and powerful tool you can use view detailed reports for individual SonicWALL appliances or groups of appliances.

This section describes each view and what to consider when making changes. Select from the following:

- Global and Group Views—see "Global and Group Views," below.
- Unit View—see "Unit View" on page 4.

Global and Group Views

From the Global and Group views of the Reports Panel, Summary and Over Time reports are available for all SonicWALL appliances within a group or all SonicWALL appliances being managed by SonicWALL GMS.

To open the Global or Group view, click the Global View icon in the upper-left hand corner of the left pane or select a Group Icon. The Global Status page appears (Figure 1).



Figure 1: Global Status Page

As you navigate the SonicWALL GMS Reports Panel screens with the Global or Group view selected and view different reports, the settings that you specify are maintained in effect throughout the session.

Global and Group View Reports

The following lists all Global and Group View Reports:

- Status
 - Up-Time Summary
 - Up-Time Over Time Summary
- Bandwidth
 - Summary
 - Over Time
- ROI

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- Summary
- Over Time
- Web Usage
 - Summary
 - Over Time
 - Browse Time
 - Summary
 - Over Time
- Web Filter
 - Summary
 - Over Time
- FTP Usage
 - Summary
 - Over Time
- Mail Usage
 - Summary
 - Over Time
- VPN Usage
 - Summary
 - Over Time
- Attacks
 - Summary
 - Errors
 - Attacks Over Time
 - Errors Over Time
- Virus Attacks
 - Summary
 - Over Time
 - Anti-Spyware

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- Summary
- Over Time
- Intrusion Prevention
 - Summary
 - Over Time
- Configuration
 - Scheduled Reports
 - Summarized Settings

Unit View

From the Unit view of the Reports panel, reports contain detailed data for the selected SonicWALL appliance. To open the Unit view, click the **Reports** tab. Then, click a SonicWALL appliance in the left pane of the SonicWALL GMS UI. The Reports page for the SonicWALL appliance appears (Figure 2).





As you navigate the Reports panel with a single SonicWALL appliance selected and change settings, those settings will remain in effect throughout the session.

Unit View Reports

The following lists all Global and Group View Reports:

- Status
 - Up-Time Summary
 - Up-Time Over Time
- Bandwidth
 - Summary
 - Monitor
 - Top Users
 - Over Time
 - Top Users Over Time
- ROI
 - Summary
 - Top Users
 - Over Time
 - Top Users Over Time
- Services

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- Summary
- Monitor
- Web Usage
- Summary
- Top Sites
- Top Users
- By User
- By Site
- By Category
- Over Time
- Top Sites Over Time
- Top Users Over Time
- By Users Over Time
- By Category Over Time
- Browse Time
 - Summary
 - Top Users
 - By User
 - Over Time
 - Top Users Over Time
 - By User Over Time
- Web Filter
 - Summary
 - Top Sites
 - Top Users
 - By User
 - By Site
 - By Category
 - Over Time
 - Top Sites Over Time
 - Top Users Over Time
 - By Users Over Time
 - By Category Over Time

- FTP Usage
 - Summary
 - Top Users
 - Over Time
 - Top Users Over Time
- Mail Usage
 - Summary
 - Top Users
 - Over Time
 - Top Users Over Time
- VPN Usage
 - Summary
 - Top Users
 - Over Time
 - Top Users Over Time
 - By Policy
 - By Policy Over Time
 - By Policy Hourly
 - By Service
- Attacks
 - Summary
 - By Category
 - Errors
 - Attacks Over Time
 - Categories Over Time
 - Errors Over Time
- Virus Attacks
 - Summary
 - Top Viruses
 - Over Time
 - Top Viruses Over Time
- Anti-Spyware
 - Summary
 - By Category
 - Over Time
 - By Category Over Time
 - Intrusion Prevention
 - Summary

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- By Category
- Over Time
- By Category Over Time
- Authentication
 - User Login
 - Admin Login
 - Failed Login
- Configuration
 - Scheduled Reports
 - Summarized Settings
- Log/Viewer
 - Search

Configuring GMS Reporting Settings

This chapter describes how to enable or disable the GMS Reporting Module, configure the syslog event rate, and configure GMS Reporting settings. Select from the following:

- To enable or disable the GMS Reporting Module, see "Enabling GMS Reporting" on page 8.
- To configure the syslog event rate to accurately report all firewall information, see "Configuring the Syslog Event Rate" on page 9.
- To configure GMS Reporting settings, see "Configuring GMS Reporting Module Settings" on page 10.
- To configure which data is summarized, see "Configuring Summarized Data" on page 13.
- To configure how data is displayed, see "Configuring Presentation Options" on page 14.

Enabling GMS Reporting

By default, GMS Reporting is enabled. To enable or disable GMS Reporting, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Console Panel tab at the bottom of the SonicWALL GMS UI.
- 3. Expand the Management tree and click GMS Settings. The GMS Settings page appears (Figure 3).

Figure 3: GMS Settings Page

Console Panel 😜	GMS Settings (user: gmadoc type: Operators)	Logout 📀
User Settings Log Tasks Log Tasks Management det Settings det Settings Users Disting Coups Sessons Aperts Steet Anagers Tohertance Etters Message of the Day Disgnostics Licenses Help	You do not have Update Privileges on this Screen SHTP Server: 10:50 128 230 Likis Sender's e- Hail Address: Inccl@sonewalt.com To: To charge the scient land address: Inccl@sonewalt.com Automatically save profil Rie & addlost.com Inccl@sonewalt.com (If a side save profil Rie, the "Crass Field Rie Dackar" mult be selected on Patient/General Settings torset. The is not request for Addlost.com Automatically save VMI Gateway Profil Rie Append all settings Intertiend from group (only for non-SonkOS Enable Auto Synchronization Image: Since Constraints Intertient Addlost.com Image: Since Constraints Intertient Addlost.com Image: Since Constraints Intertient Addlost.com Image: Since Constraints Append all settings Intertient from group (only for non-SonkOS Image: Since Constraints Intertient Access Automatically upixed latest Signatures onto Rewall Automatically upixed latest Signatures onto Rewall Image: Constraint Addlost.com Image: Addlost.com Image: Constraint Addlost.com Image: Constraint Access Automatically upixed latest Signatures onto Rewall Image: Constraint Access Automatically upixed latest Signatures onto Rewall Image: Constraint Addlost.com <th>Eshuanced Firmware)</th>	Eshuanced Firmware)

- 4. To enable GMS Reporting, select the **Enable Reporting** check box. To disable it, deselect the **Enable Reporting** check box (default: Enabled).
- 5. When you are finished, click Update.

Configuring the Syslog Event Rate

To configure the syslog event rate, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Policies** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Log tree and click Log Settings. The Log Settings page appears (Figure 4).

Figure 4: Log Settings Page

Unit Policies	PRO 4560 (Surviyenie) Log Settings (user: gmsdoc type: Operators)							Logout
· System	You do not hav	e Update Priva	leges on this	Screen				
* Network	General							
+ Firewall	Mail Server IP Add	fresis:				EMail Log to:		
- Log						EHall Alerts to:		
Name Recolution	firewall Rane:			0006B15479	10		G EMail Log Now	
Disgnostics Website Blocking	Syslog format:			Default	*		Clear Log Now	
* DHCP	Syslog Event Rate	4		60	econda/yvent			
+ Users	Heartbeat Rate:			60	econts weet			
e VPN	Syslog Servers							
Security Services	173	Syslog Server						
Register/Upgrades	F Add		Pat					
CONSTRUCTION OF BOOM	A CONTRACTOR		249 B					
			Add 🕥					
	Automation							
	Send Log: When Fi	every	Suntay 1	at 0 .	at hours			
	When Log Overflo	ws:						
	· Over	write Log						
	🔘 Shut	down SonicWAI	u.					
	Categories			_				
	Select Al				- Set	ect Al		
	Lig? Lig	Type La	g7 Lig7	TT.	Log7	Alert/SNMF ² Traps Type		
	System N	laintenance S	Attacks			Attacks		
	System E	rens B	Dropped	TOP		System Errors		
	Blocked V	Veb Sites	Dropped	UDP.	2	Blocked Web Sites		
	Diocked J	ava etc. 5	Dropped	ICMP .	2	VPN Turnel Status		

5. To reduce the amount of syslog data stream to your GMS network, enter 60 (default value) in the Syslog Event Rate field.

For GMS network deployments using Gen-2/Distributed Summarizer Mode, enter **0** in the **Syslog Event Rate** field. The Syslog Event Rate field reduces the number of repetitive events that are logged by SonicWALL GMS. Although this prevents a log file from being full of repetitive events, setting the Syslog Event Rate field to anything other than **0** will result in inaccurate reporting.

- 6. To make sure that the GMS Reporting Module can display all reports, make sure that every event category in the Categories area is selected except for Network Debug.
- 7. When you are finished, click **Update**. The Syslog Event Rate is changed and every event category is enabled for each selected SonicWALL appliance.

Configuring GMS Reporting Module Settings

This section describes how to configure reporting settings. These include how often the summary information is updated, the number of days that summary information is stored, and the number of days that raw data is stored.

These reports are constructed from the most current available summary data. In order to create summary data, the GMS Reporting Module must parse the raw data files.

Note: Because reports are based on the most current summary data, the report may be old. For example, if the data was summarized four hours ago, all activity that occurred since the last summary will be missing from the report.

When configuring GMS Reporting, you can select the amount of summary information to store. Make sure the database is large enough to accommodate the number of days that you choose.

Additionally, you can select the amount of raw data to store. The raw data is made up of information for every connection. Depending on the amount of traffic, this can quickly consume an enormous amount of space in the database. Be very careful when selecting how much raw information to store.

Distributed Summarizer

The Distributed Summarizer provides improved performance over the old Scheduler. The following describes the processing and summarization process of the Distributed Summarizer:

• As incoming events are sent to the Agent, they are written to a file in the <*gms_directory*>/logs directory. The format of the file is:

agentid_start-date_start-time_to_end-date_end-time.unp

where *agentid* is the ID of the agent, *start-date* is the starting date (YYYYDD), *start-time* is the starting time (HHMMSS), *end-date* is the ending date, and *end-time* is the ending time.

- When the file contains 10,000 lines, the Distributed Summarizer closes the file and begins creating a new one.
- At the interval you specify, the Distributed Summarizer changes the extension of the file to .prg and begins processing the file and storing its information as summarized data. It repeats this process for every file ending with the extension .unp.
- After it processes a file, it changes its extension to .PRD.

If you choose to use the Distributed Summarizer, you will need to periodically delete files with the .PRD extension to prevent your disk from filling. Additionally, the Distributed Summarizer does not store raw data, so no information will appear in the log viewer.

Configuring Data Storage Configuration Settings

To configure syslog data storage settings, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Console** tab.
- 3. Expand the Reports tree and click Settings, as illustrated in Figure 5.

Figure 5: Reports > Settings > Data Storage Configuration Page

Console Panel 🜼	Settings (user: gmodoe type: Operators)	Logout 🥥
• User Settings	You do not have permissions to update this screen.	
- Log	Data Storage Configuration	
• Management	Days To Store Raw Data: 10 update	
= Reports	Botes	
Bettings	* Deletion of old data occurs everyday at: 01.00	
Summarizer Email/Archive	* To change the scheduled deletion time, please go to the Console Panel >Reports ->Summarizer screen (Delete Sysleg Data Daily At settings).	
Scheduled Reports Diagnostics	* Limiting the number of days to store will increase the overall performance of your ViewPoint system and limits the size of the Database	
Licenses	Report Settings/Options	
e Help	Enable Sort Option on Report Tables	

4. Specify the amount of days that you would like to store your syslog data in the **Days To Store Raw Data** list box and click **Update**.

Summarizer Settings

SonicWALL appliances send their syslog packets to SonicWALL GMS via UDP packets. At the interval you specify, the Summarizer will process those files and store the data in the summary databases.

To configure Summarizer settings, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Console** tab.
- 3. Expand the Reports tree and click Summarizer. The Summarizer page appears (Figure 6).

Figure 6: Summarizer Page

Console Panel 🜼	Summarizer (user: gmadoo type: Operators)	Logout
• User Settings	You do not have permissions to update this screen.	
• Log • Tasks • Management	Estimative Settings Inside Settings	update
- Reports	Reports Data Summarization Internal	
Settings Summarizer	Summaritie every: 24 v : 00 v	update
Scheduled liegorta	(mm/dd/yyyy bhomin):	Barmarice New
E Licenses	Reports Summarization Data for Top Usage	
a Help	Rumber Of Tap Sites : Al v Rumber Of Tap Sites Per User : Al v Rumber Of Tap Sites Per User : Al v Exable RomePurt Syskag Reporting Exable ful URL Reporting feature could affect the performance of the system.)	update
	Reports Summanzation Data for ROI Reports	
	Type Of Currency: U.S.Dolars (3)	update
	Days to store Summarized Reports data in Database	
	Days To Store Summarized Data: 75 Delote Syslog Data Dally at: 01 v : 00 v	update
	Desice sometimized para for (min/ 64/ YYYY) 11/01/2004	upuate

- 4. The first generation of the Summarizer writes data directly to the database and periodically parses it and stores it as summarized data. This is very resource-intensive. The Distributed Summarizer writes events directly to log files which it parses periodically and stores as summarized data. To improve performance, select the **Enable Distributed Summarizer** check box and click **Update**.
- 5. Specify how often the GMS Reporting Module processes and updates summary information from the **Summarize Every** list box and click **Update**.
- 6. To specify the next summary time, enter a date and time in the **Next Scheduled Summary Time** field and click **Update**.
- 7. To update the summary information now, click the **Summarize Now** button. SonicWALL GMS will automatically process the latest information and make it available for immediate viewing.

Note: This will not affect the normally scheduled summarization updates.

- 8. Configure the following report preferences (Generation 1 Summarizer only):
 - Number of Top Sites specifies the number of top sites reported in each Top Sites report.
 - Number of Top Users specifies the number of top users reported in each Top Users report.
 - Number of Top Sites Per User specifies the number of top sites displayed per user in each Top Sites Per User report.
 - Enable HomePort Syslog Reporting Select this checkbox to enable syslog data to be sent from the SonicWALL appliance homeport.
 - Enable Full URL Reporting Select this checkbox to enable report summarization to include the full URL of Website traffic.

Note: Enabling Full URL Reporting requires extensive resources on your SonicWALL GMS Agent CPU.

9. In the **Reports Summarization Data for ROI Reports** section, select the currency type in the **Type of Currency** field, and specify an amount in the **Cost Per Mega Byte Bandwidth Use** field.

10. Specify how many days of summarized data the GMS Reporting Module will store in the database from the **Days To Store Summarized Data** list box (default: 15) and click **Update**. To save all information, enter **All**.

Make sure the database is large enough to accommodate the number of days that you choose.

- 11. To reduce the amount of syslog data stored periodically, enter a date in the Delete Syslog Data Daily at field.
- 12. To delete summarized data, specify a date in the Delete Summarized Data for field and click Update.

Configuring Email/Archive Settings

To configure Email/Archive and web server settings, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Console tab.
- 3. Expand the Reports tree and click Email/Archive. The Email/Archive page appears (Figure 7).

Figure 7: Email/Archive Page



- 4. This page shows when the next scheduled archive time will occur and when the last weekly and monthly reports were sent.
- 5. To set the next archive time, enter the date and time in the **Next Scheduled Email/Archive Time** fields and click **Update**.
- 6. To specify the day to send weekly reports, select the day from the **Send Weekly Reports Every** list box and click **Update**.
- 7. To specify the date to send monthly reports, select the date from the **Send Monthly Reports Every** list box and click **Update**.
- 8. If the web server address, port, or protocol has changed since SonicWALL GMS was installed, this will affect reporting and you should enter the new address, port, and protocol in the **Email/Archive Configuration** section.
- 9. When you are finished, click Update. The changes are saved.

Configuring Summarizer Settings

Periodically, the SonicWALL appliances send their syslog packets to the SonicWALL GMS Agent. At the interval you specify, the SonicWALL GMS Agent processes the syslog packets and stores the data in the file system or summary database.

This section describes how to tune the performance of the Summarizer by configuring which data will be created. To configure the Summarizer settings, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Expand the Configuration tree and click **Summarizer Settings** page, illustrated in Figure 8.

The Summarizer Settings page provides a list of reports and a correlating description of each report. Each report contains a checkbox that you can select to generate a summarized report.

Figure 8: Summarizer Page

PRO 4060 (Summyrate) : Summarizer Settings (user: gmsde	o type: Operators)	Logout			
You do not have Update Privileges on this Screen					
Report Types to be Summarized					
E Bapot	Description				
🖾 🗉 Status reports	Status reports				
Dummary, Over Time	Summary, Over Time				
🗹 🖻 Bandwidth, ROI reports	Bandwidth, ROI reports				
Summary, Over Time	Summary, Over Time				
Dep Users, Top Users Over Time	Top Users, Top Users Over Time				
🗹 🗉 Benicas reporta	Services reports				
Summary	Summary				
E Web Usage(W U), Browse Time reports	Web Usage(W.U.), Browse Tens reports				
Summary, Over Time	Summary, Over Time				
Top Sites. Top Sites Over Time(W.U. Only)	Top Stas, Top Sites Over Time(W.U. Only)				
Top Users, Top Users Over Time	Top Users, Top Users Over Time				
Dy User, By Users Over Time	By User, By Users Over Time				
El P By Ste (W.U. Only)	By See (W.U. Only)				
By Category, By Category Over Time (W.U. Only)	By Category, By Category Over Time (W.U. Gnly)				
E Web Filter reports	Web Filter reports				
Summary, Over Time	Summary, Over Time				
	PROJ 4060 (Summyoria) & Sciencerizzen Settiliege (usan: genado You do not have Update Privileges on this Bareen Report Types to be Summarized	PDD 4000 (summy value): Summarized: Settlings (usar: gmsddo: type: Openators) You do not have Update Privileges on this Screen Report Types to be Summarized Image: Status reports Description Image: Status reports Status reports Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Summary, Over Time Summary Image: Status reports Summary, Over Time Summary Image: Status reports Summary Summary Image: Status reports Summary Summary Image: Status reports Summary Summary Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Summary, Over Time Summary, Over Time Image: Status reports Status reports Summary, Over Time Image: Status reports Status reports Summary, Over Time Summar			

- 4. Select the checkbox of each report type to summarize.
- 5. When you are finished, click Update. Your configuration changes are saved automatically.

Configuring Presentation Options

The GMS Reporting module uses a default group of settings that specify the types of charts and the amount of data that is displayed.

To change the default settings for your user ID, follow these steps:

- 1. Start and log into SonicWALL GMS as the user whose default settings you will modify.
- 2. Click the Console tab.
- 3. Expand the User Settings tree and click Report Settings. The Report Settings page appears (Figure 9).

Figure 9: Report Settings Page

Console Panel	•	Reports (user: gmzdoo type: Operators)	Logout
User Settings		You do not have permissions to update this screen. Default Onglay Type	
E Reports C Log Tesks		Chart and Table	
• Management		Default Chart Type	
Reports		Summary/Over Time Charts: BAR •	
Diagnostics Licenses		User Based Charts: PE .	
• Help		Number Of Items	
		number Of Top Siltes: 10 M	
		Number Of Top Users: 10 💌	
		Number Of Sites By User/Users By Site: 5	
		(Default: For Itan Silves/Users)	
		Bumber Of Rens: 10 💌	
		Bandser Of Entries Per Item: 10 *	
		Romen Per Screene: 10 m	
		Inclusion Filter Parameters	
		Site List: (comma separated)	
		User List: (comma separated) Whole Rame/IP	
		Hours: Start Ind	
		(<u>Rote:</u> Site List and Hours settings are applicable only for the By Site and By Hour reports respectively).	

- 4. Select whether the reports will contain a chart and table or table only.
- Select whether Summary and Over Time charts will be displayed as bar graphs or plots from the Summary/ Over Time Charts list box (default: BAR).
- 6. Select whether User charts will be displayed as pie charts, bar graphs, area charts, or plots from the User Based Charts list box (default: PIE).
- 7. Select the number of sites to display in Top Sites reports (default: 10).
- 8. Select the number of users to display in Top Users reports (default: 10).
- 9. Select the number of sites to display in Sites by User reports (default: 5).
- 10. Select the number of items to display in all other reports (default: 10).
- 11. Select the number of entries per item to display in all other reports (default: 10).
- 12. To only display data for a specified group of web sites, enter the URL of each site (separated by commas) in the **Site List** field. Because this field uses pattern matching, entries such as "yahoo.com" will display data for mail.yahoo.com, shopping.yahoo.com, and so on.
- 13. To only display data for a specified group of users, enter the username of each user (separated by commas) in the **User List** field. Because this field uses pattern matching, entries such as "john" will display data for johnm, 123john, and so on.
- 14. To configure the default start and end times for hourly reports, select a start and end time from the **Start** and **End** list boxes.

15. To specify a list of web sites that will be excluded from the reports, enter a string that specifies a URL or portion of a URL to exclude from the reports. For example:

www.yahoo.com ebay.com netscape ...

Click **Add**. Any web site that contains a portion of the string that you specified will be excluded from the report.

Repeat this step for each web site to exclude.

Managing Scheduled Reports

The Scheduled Reports page allows you to manage all the report schedules in the system from a central location. This page lists all the schedules in the system, enabling you to monitor the status of these recurring schedules and resend failed schedules, if needed. This page provides information about the last execution time of a schedule, whether it ran successfully and the error that occurred if it failed, the last run type (scheduled or one time run, along with the node, owner and other relevant information.

The Summary section provides status information on your report schedules.

The Search Criteria section provides settings for searching report schedules. Results of your searches are displayed in the Search Results section.

- 1. Start and log into SonicWALL GMS.
- 2. Click the Console Panel tab.
- 3. Expand the Reports tree and click Scheduled Reports. The Scheduled Reports page appears.
- 4. Define the Search Criteria tab.

The Search Criteria tab contains the following elements to refine your search:

- Schedule Type Select from the following schedule types:
 - All Schedules
 - Daily Schedules
 - Weekly Schedules
 - Monthly Schedules
- Status Select from the following status conditions:
 - All
 - Failed
 - In Progress
 - Success
 - In Queue
 - Partial Failure
- SonicWALL Node Select from the following SonicWALL nodes:
- All
- Global View
- Per Unit View
- **Owner** Displays the owner (admin).
- Name Contains Enter a context string to search by keywords.
- Error Contains Enter a context string to search by keywords.
- Use Condition Select from the following conditions:
 - And
 - Or
- Match Case Select this checkbox to limit your searches to be match-case sensitive.

Figure 10: Scheduled Reports Page

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Select the notepad icon to view the Schedule Properties page, as illustrated in Figure 11.

- Name The name of the report. Click on the highlighted report name link to access the report for editing.
- Type All, Daily Schedules, Weekly Schedules, and Monthly Schedules.
- Node The host name of the SonicWALL appliance.
- Last Run The date when the report was last generated.
- Status Includes the following report status options:
 - **Red**: Failed scheduled report.
 - Green: Schedule processed successfully.

Figure 11: Schedule Properties Page

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Resending Schedules

Apart from selecting multiple schedules for a one-time execution by selecting the appropriate checkboxes and clicking the "Email/Archive the Selected Schedules now," you can re-send required schedules using the "Re-send the selected schedules for dates" option.

To resend any schedules, follow the procedures below:

- 1. Select the Schedule Type (Daily, Weekly, or Monthly) from the Search Criteria section and click **Start Search**. This lists all the schedules of the selected type. Select the checkboxes of the schedules you want to resend.
- 2. Provide a start date (and an end date if applicable). Reports are generated for the specified date/date range.
- Click Re-send the selected schedules for dates. Reports are generated for the specific dates and emailed/ archived as a one time option for all the schedules selected.

Viewing Reports

This chapter describes how to generate reports using the SonicWALL Global Management System (SonicWALL GMS) Reporting Module.

Select from the following reports:

- To view status reports, see "Viewing Status Reports" on page 19.
- To view general bandwidth usage reports, see "Viewing Bandwidth Reports" on page 22.
- To view ROI reports, see "Viewing ROI Reports" on page 29
- To view bandwidth reports, by service, see "Viewing Service Usage Reports" on page 37.
- To view web usage bandwidth reports, see "Viewing Web Usage Reports" on page 40.
- To view browse time reports, see "Viewing Browse Time Reports" on page 58
- To view reports on the number of attempts that users made to access blocked web sites, see "Viewing Web Filter Reports" on page 69.
- To view file transfer protocol (FTP) bandwidth usage reports, see "Viewing File Transfer Protocol Reports" on page 81.
- To view mail bandwidth usage reports, see "Viewing Mail Usage Reports" on page 88.
- To view virtual private networking (VPN) reports, see "Viewing VPN Usage Reports" on page 95.
- To view reports on attempted attacks, see "Viewing Attack Reports" on page 108.
- To view reports on attempted spyware attacks, see "Viewing Anti-Spyware Reports" on page 122
- To view reports on virus attacks, see "Viewing Virus Attacks Reports" on page 118.
- To view reports on intrusion prevention, see "Viewing Intrusion Prevention Reports" on page 126.
- To view detailed logging information, see "Viewing the Log" on page 135.
- To view user and administrator authentication reports, see "Viewing Authentication Reports" on page 131.

Viewing Status Reports

Status reports display the number of hours that one or more SonicWALL appliances were online and functional during the time period.

From this information, you can determine find trouble spots within your network. For example, this report could reveal that a SonicWALL appliance that is having network connectivity issues caused by the ISP.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a status summary, see "Viewing the Status Up-Time Summary Report" on page 19.
- To view bandwidth usage over a period of time, see "Viewing Bandwidth Usage Over Time" on page 26.

Viewing the Status Up-Time Summary Report

The Status Up-Time Summary report contains information on the amount of status of a SonicWALL appliance or group of Status appliances during each hour of the specified day.

To view the Status Up-Time Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.

- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Status tree and click **Summary**. The Up-Time Summary page appears (Figure 11).

Figure 11: Up-Time Summary Page



- 5. The bar graph displays the amount of time the SonicWALL appliance(s) were online and functional during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Up Time—number of minutes during the hour that the SonicWALL appliance was "Up."
- 7. The GMS Reporting Module shows today's report. To change the date of the report and other settings, click **Settings**. The Report Settings dialog box appears (Figure 12).

Figure 12: Report Settings Dialog Box



- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view from the Select Report Date area.
- 10. When you are finished, click **Close**. The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Status Up-Time Over Time

The Status Up-Time Over Time report displays the how often the SonicWALL appliance or a group of SonicWALL appliances was available during the specified time period.

To view the Status Up-Time Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Status tree and click **Up-Time Over Time**. The Up-Time Over Time page appears (Figure 13).

Figure 13: Up-Time Over Time Page



- 5. The bar graph displays the amount of time the SonicWALL appliance(s) were available during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Up Time—amount of time (in hours) that the SonicWALL appliance was "Up."

7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 14).

Figure 14: Report Settings Dialog Box



- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Bandwidth Reports

Bandwidth reports display the amount of data transferred through one or more selected SonicWALL appliances.

Bandwidth reports are an ideal starting point for viewing overall bandwidth usage. You can view bandwidth usage view by the hour, day, or over a period of days. Additionally, you can view the top users of bandwidth.

From this information, you can determine network strategies. For example, if you need more bandwidth, you might need to upgrade network equipment, or you might simply need to curtail the bandwidth usage of a few employees.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the daily bandwidth usage, see "Viewing the Bandwidth Summary Report" on page 22.
- To view bandwidth usage in real time, see "Monitoring Bandwidth Usage in Real Time" on page 24.
- To view the users who consume the most bandwidth, see "Viewing the Top Users of Bandwidth" on page 25.
- To view bandwidth usage over a period of time, see "Viewing Bandwidth Usage Over Time" on page 26.
- To view the users who consume the most bandwidth over time, see "Viewing the Top Users of Bandwidth Over Time" on page 28.

Viewing the Bandwidth Summary Report

The Bandwidth Summary report contains information on the amount of traffic handled by a SonicWALL appliance or group of SonicWALL appliances during each hour of the specified day.

To view the Bandwidth Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.

- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Bandwidth tree and click Summary. The Summary page appears (Figure 15).

Figure 15: Summary Page

Reports 1	PRD-4868 (Summyvale) : Summary (user: gmsdae type: Operat	tors)	Logout
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Configuration	2 01.00 - 02.00	11082	14.47 4.5%
	3. 02:00 - 03:00	11287	13.821 4.3%
· Log Viewer	4 03:00 - 04:00	\$550	11.38 3.5%
	5 04.00 - 05.00	8009	9.788 3.0%
	6 05.00 - 06.00	10694	12 603 3 9%
	7 96.00 - 07.00	11145	14,222 4.4%
	8 07.00 - 05.00	11462	13.718 4.2%
	9 00.00 00	11370	14.013 4.2%
	10 09.00 - 10.00	11349	14.401 4.5%
	11 10.00 - 11.00	11300	14.206 4.4%
	12 11.00 - 12.00	6076	2.4%
	11 12 00 - 13 00	11343	14.714 4.6%
	<u>14 17 99 14 99</u>	11074	14.157 4.4%
	15. 14.88 - 18.98	11325	33.345 A 1%

- 5. The bar graph displays the amount of bandwidth transferred during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Events—number of events or "hits."
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred during this hour, compared to the day. For example, if 1000 megabytes of data was transferred during the day and 100 megabytes was transferred at the 12:00 time period, the % of MBytes field will display 10%.
- 7. The GMS Reporting Module shows today's report. To change the date of the report and other settings, click **Settings**. The Report Settings dialog box appears (Figure 16).

Figure 16: Report Settings Dialog Box

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21	22	23	24	25	26	27		
28	29	30	31					
Select Sources Bi-dire Ger	ctional	Repor	t (Destina Close	tion:	•	×	

- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view from the Select Report Date area.
- 10. Select the **Source** and **Destination** interfaces to view. If you want to track bandwidth usage in both directions, select the **Bi-directional** check box.
- 11. When you are finished, click **Generate Report**. The GMS Reporting Module displays the report for the selected day.

Note: These settings will stay in effect for all similar reports during your active login session.

Monitoring Bandwidth Usage in Real Time

The Bandwidth Monitor displays bandwidth usage for the selected SonicWALL appliance in real time.

To view the Bandwidth Monitor, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Bandwidth tree and click Monitor. The Monitor page appears (Figure 17).

Figure 17: Monitor Page



5. The Bandwidth Monitor shows the amount of data transferred during each sampling period for the last five minutes. The sampling period is five seconds.

Viewing the Top Users of Bandwidth

The Top Users report displays the users who used the most bandwidth on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Bandwidth tree and click Top Users. The Top Users page appears (Figure 18).

Figure 18: Top Users Page



5. The pie chart displays the percentage of bandwidth transferred by each user.

- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Connections—number of events or "hits."
 - MBytes—number of megabytes.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 1000 megabytes of data was transferred during the day and 200 megabytes was transferred by the top user, the % of MBytes field will display 20%.
- 7. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 19).

Figure 19: Report Settings Dialog Box

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		1	2	3	4	5		
6	7	8	9	10	11	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30					
Select Users (comma separated)								
Ger	Generate Report Close							

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

12. When you are finished, click **Close**. The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Bandwidth Usage Over Time

The Bandwidth Over Time report displays the daily amount of traffic handled by a SonicWALL appliance or a group of SonicWALL appliances for the specified time period.

To view the Bandwidth Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.

4. Expand the Bandwidth tree and click Over Time. The Over Time page appears (Figure 20).

Figure 20: Over Time Page

Reports 1	h -	Protest: Over Time (user: gmsdoc type: Administrators)	Logout
Statua Bandwidth Somean Montae Top Users Over Time Top Users Over Time Soci		Bandwitth Unage for 1 August 25, 2005 : August 30, 2005)	
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Intrusion Preventio	on	Didea Corrections MEytes	N of MDytes
Authentication		1 0925 2009 115771	14.5%
Configuration		2 0528 25529 154.34	13.2%
Log Viewer		3 6677 25448 52.066	6.6%
Contraction of the local division of the loc		4 00/28 253	40.6%
		5 59-22 14748 H4.115	10.5%
		6 00.20 41005 176.215	14.6%
		1028 103541 121442	and one

- 5. The bar graph displays the amount of bandwidth transferred during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Connections—number of hits.
 - MBytes—number of megabytes transferred.
 - % of Usage—percentage of megabytes transferred during this day, compared to the time period. For example, if 100,000 megabytes of data was transferred during the time period and 25,000 megabytes was transferred on one day, the % of Usage field will display 25%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 21).

Figure 21: Report Settings Dialog Box

🐴 ViewPoint Date Range Selector 🔳 🗖 🔀							
SONICWALL							
View Settings Chart and Table							
BAR 💌							
Table Only							
Select last 0	days before last summarization						
(Note: Last Summarize	ed report date is the top-most date						
under the Start or End Date range tables.)							
OR							
Start Date	End Date						
May 8, 2004 🔥	May 12, 2004 🔺						
May 7, 2004	May 11, 2004						
May 6, 2004	May 10, 2004						
May 5, 2004 May 4, 2004	May 8, 2004						
May 3, 2004	May 7, 2004						
May 2, 2004	May 6, 2004						
May 1, 2004	May 5, 2004						
April 29, 2004	May 3, 2004						
Close	Close						

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Users of Bandwidth Over Time

The Top Users report displays the users who used the most bandwidth on the specified date.

To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Bandwidth tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 22).

Figure 22: Top Users Over Time Page



- 5. The pie chart displays the percentage of bandwidth transferred by each user.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Connections—number of events or "hits."
 - MBytes—number of megabytes.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 1000 megabytes of data was transferred during this period and 200 megabytes was transferred by the top user, the % of MBytes field will display 20%.
7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 23).

Figure 23: Report Settings Dialog Box

(1) ViewPoint Da	ite Ra	nge Selector		×
SONICWA	ш			
View Settings 🤇) Cha	t and Table		
		PE M		
()	🖯 Tabi	e Only		
Select last	de	rys before last sun	nmarizat	ion
(Note: Last Summer	ized re	port date is the top-m	ost date	
Grader and Solars of E		OR		
Select date rang	e			
Start Date		End Date		
May 18, 2004	^	May 26, 2004	^	
May 17, 2004 May 16, 2004		May 25, 2004 May 24, 2004		
May 15, 2004		May 23, 2004		
May 14, 2004		May 22, 2004		
May 13, 2004		May 21, 2004		
May 12, 2004		May 20, 2004		
May 10, 2004		May 18, 2004		
May 9, 2004	~	May 17, 2004	~	
				_
Select Users (co	omme.	separated)		
Generate Rep	port	Close		

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

11. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing ROI Reports

Return on Investment (ROI) reports display the total cost of consumed network bandwidth transferred through one or more selected SonicWALL appliances.

ROI reports are an ideal starting point for viewing the overall cost of consumed network bandwidth usage. You can view ROI usage view by the hour, day, or over a period of days. Additionally, you can view the top users who consume the most network bandwidth and the percentage of the total cost attributed to each top user.

From this information, you can determine network strategies. For example, if you need to lower costs attributed to consumed network bandwidth, you will have the ability to generate ROI reports to identify the time where network bandwidth consumption costs.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the total cost of consumed network bandwidth, see "Viewing the ROI Summary Report" on page 30.
- To view the users who accrued the most cost, see "Viewing the Top Users in an ROI Report" on page 31.
- To view the total cost of consumed network bandwidth over a period of time, see "Viewing ROI Usage Over Time" on page 33.
- To view the users who accrue the highest cost and consume the most network bandwidth over time, see "Viewing the Top Users of ROI Over Time" on page 35.

Viewing the ROI Summary Report

The ROI Summary report contains information on the amount of traffic handled (measured in megabytes (MBytes)) by a SonicWALL appliance or group of SonicWALL appliances during each hour of the specified day.

To view the ROI Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the ROI tree and click Summary. The Summary page appears (Figure 24).

Figure 24: Summary Page



- 5. The bar graph displays the total cost for consumed network bandwidth spent each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - **MBytes**—number of megabytes transferred.
 - Cost—total amount of the expense per 100 megabytes
 - % of Cost—percentage of the total amount of the expense from consumed network bandwidth during this hour, compared to the day.

7. SonicWALL GMS shows today's report. To change the date of the report and other settings, click **Settings**. The Report Settings dialog box appears (Figure 25).

Figure 25: Report Settings Dialog Box

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epor	Disple	ay Set	tings	_		
ew S	ettingi	• •	Chart L Table (and Tak IAR	ale A	
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olati Octol Sun	Repor	ti Dote 2 Tue	004 ~ Wed	 Thu	Fri	Sat
Octob Sun	Repor er Mon	ti Date v 2 Tue	004 🛩 Wed	 Thu	Fri 1	Sat 2
Octob Sun 3	Repor	ti Dote 2 Tue 5	004 🛩 Wed	Thu 7	Fri 1 8	5at 2 9
Octol Sun 3	Repor	1 0.16 2 Tue 5 12	004 ved	7 14	Fri 1 8 15	Sat 2 9 16
Octob Sun 3 10	Kepon her Mon 11 10	2 2 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	004 ved 6 13 20	Thu 7 14 21	Fri 1 8 15 22	Sat 2 9 16 23
Octob Sun 3 10 17 24	Mon 4 10 25	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	004 wed 6 13 20 27	Thu 7 14 21 28	Fri 1 8 15 22 29	Sat 2 9 16 23 30

- 8. Select the type of chart to display from the **View Settings** area.
- 9. Select the year, month, and day that you would like to view from the **Select Report Date** area. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Users in an ROI Report

The Top Users report displays the users who used consumed the most network bandwidth and the correlating expense for the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the ROI tree and click Top Users. The Top Users page appears (Figure 26).

Figure 26: Top Users Page

Reports 1	PRO 4060 (Sunnyvala) : Top Users (user: gmsdoe type	Operators)		Logout 📀
Status Samuel Rol Summary Top Uners Door Time Services Web Usage Browse Time Web Fitter	Top Users of Elandwidth for 《 August 26, 2005 》			2
FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Anti-Spyware Intrusion Prevention Authentication	Top User	ers of Eandwidth	Cost. 50	% at Cost
Configuration Log Viewer	1 192.188.189 2 172.35.192 3 172.35.192 4 10.0,14.5 6 192.183.12.1 4 10.0,14.5 6 192.183.12.1 193.183.12.1 193.173.12.1 193.173.12.1 193.173.12.1 193.173.12.1	316.245 3.247 2.229 0.993 0.181 Tet#1	31 825 0.324 0.224 0.098 0.018 32 29	37.9% 1.0% 8.7% 8.3% 6.1% 100.0%
	* Repets present to the tableset astrong (Data preside) Data (Jane 1946 2011, Data) (pre-Chan & Later. Tap Stream 16, Tap (Investmin, Steam Par, Data), America 10, Earliest Far Jane 2011, Data Theorem, New Tiles (Steam Wesley P. 5).	nerit Emoled-ta, Haarerië 7e 21		

- 5. The pie chart displays an ROI report on the consumed network bandwidth costs used by each user.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - MBytes—number of megabytes transferred.
 - **Cost**—total amount of the expense per 100 megabytes
 - % of Cost—percentage of the total amount of the expense from consumed network bandwidth during this hour, compared to the day.

7. By default, SonicWALL GMS shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 27).

Figure 27: Report Settings Dialog Box

🗿 Rep	ort Se	ttings	- 1	licro	. 🖃				
SONICWALL									
Report	Displa	iy Sett	lings						
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				BAR	×				
			🔾 Tab	le Only					
Select	Repor	t Date	_	_	_	I I			
June		v 2	004 🔽						
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
		1	2	3	4	5			
6	7	8	9	10	11	12			
13	14	15	16	17	18	19			
20	21	22	23	24	25	26			
27	28	29	30						
Select	05648	(com	na sép	ા ગા સેલ	0				
Ger	verate	Repor	t(Close)				

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

12. When you are finished, click Close. SonicWALL GMS displays the report for the selected day.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing ROI Usage Over Time

The ROI Over Time report displays the total daily expense for consumed network bandwidth handled by a SonicWALL appliance or a group of SonicWALL appliances for the specified time period.

To view the ROI Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.

4. Expand the ROI tree and click Over Time. The Over Time page appears (Figure 28).

Figure 28: Over Time Page

Reports	Presed : Over Time (user: gradee type: Administrators)	Logout
Statue Bendwidth ROI Demony	Bandwith Diage for 4 August 25, 2005 - August 30, 2005 🐌	6.5
Top Level Down Thes Top Level Televel Services Services Services Web Usage Browse Tane Web Filter FTP Usage Mail Usage VPN Usage VPN Usage VPN Usage VINU Sattacks Attacks Attacks Attacks Attacks	Total Cost for Bandwidth in MUytes by Day	
Authentication	Data MButes Co	LD NifOnt
 Configuration 	1 98/25 115.711 1	1.571 14.5%
E Log Viewer	2 00/26 104.54 1	1494 13.2%
	2.66 (20 6.6%
	4 05.07 722 729	40.5%
	5 WW27 B4-114 1	1027 11 65
		1745 100.0%

- 5. The bar graph displays the total cost for bandwidth transferred during each day of the specified time period.
- 6. The table contains the following information:
 - Hour-when the sample was taken.
 - MBytes—number of megabytes transferred.
 - Cost—total amount of the expense per 100 megabytes
 - % of Cost—percentage of the total amount of the expense from consumed network bandwidth during this hour, compared to the day.
- 7. To change the date range of the report, click Settings. The Reporting Date Range Selector dialog box appears.

Figure 29: Report Settings Dialog Box



- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. SonicWALL GMS displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Users of ROI Over Time

The Top Users report displays the users who used the most bandwidth and accumulated the highest cost on the specified date.

To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the ROI tree and click Top Users Over Time. The Top Users Over Time page appears (Figure 30).

Figure 30: Top Users Over Time Page



- 5. The pie chart displays the total cost of network bandwidth consumed by each user.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - MBytes—number of megabytes transferred.
 - Cost—total amount of the expense per 100 megabytes
 - % of Cost—percentage of the total amount of the expense from consumed network bandwidth during this hour, compared to the day.

7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 31).

Figure 31: Report Settings Dialog Box

ViewPoint Date Rang	e helector 🖃 🗖 🔀
SONICWALL	
View Settings	nd Table
PE	×
 Table Or 	wy .
Select last 0 days	before last summarization
(Note: Last Summarized report	I date is the top-most date
Constate Report	Close
Generace Report	Liose
Select date range	
Start Date	End Date
October 6, 2004	October 6, 2004
October 5, 2004	October 5, 2004
October 4, 2004 October 3, 2004	October 4, 2004 October 3, 2004
October 2, 2004	October 2, 2004
October 1, 2004	October 1, 2004
September 30, 2004 September 29, 2004	September 30, 2004 September 29, 2004
September 23, 2004	Ceptember 25, 2004
Select Users (comma sep	erated)
Generate Report	Close
, , , , , , , , , , , , , , , , , , , ,	

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

11. When you are finished, click Close. SonicWALL GMS displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Service Usage Reports

Service reports provide information on the amount of data transmitted through the selected SonicWALL appliance by each service.

Service reports are useful for revealing inappropriate usage of bandwidth and can help determine network policies. For example, if there is a large spike of bandwidth usage, you can determine whether this is caused by regular web access, someone using FTP to transfer large files, an attempted Denial of Service (DoS) attack, or another service.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view service bandwidth usage in real time, see "Monitoring Service Usage in Real Time" on page 37.
- To view a summary of the daily service bandwidth usage, see "Viewing the Services Summary Report" on page 37.

Note: You cannot view services reports from the global or group view.

Monitoring Service Usage in Real Time

The Services Monitor displays service usage for the selected SonicWALL appliance in real time.

To view the Service Monitor, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Services tree and click Monitor. The Monitor page appears (Figure 32).



Figure 32: Monitor Page

5. The Services Monitor shows the amount of data transferred for each service during each sampling period for the last five minutes. The sampling period is 15 seconds.

Viewing the Services Summary Report

The Services Summary report displays the amount of traffic handled by each service during each hour of the specified day.

To view the Services Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Services tree and click Summary. The Summary page appears (Figure 33).

Figure 33: Summary Page



- 5. The bar graph displays the amount of bandwidth used by each service during each hour of the day.
- 6. The table contains the following information:
 - **Protocol**—the service.
 - Events—number of events or "hits."
 - MBytes—number of kilobytes.
 - % of MBytes—percentage of megabytes transferred by this service on the selected day, compared to all other services. For example, if 10,000 megabytes of data was transferred during the day and 5,000 of the megabytes were transferred, the % of MBytes field will display 50%.

7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 34).

Figure 34: Report Settings Dialog Box

🗿 Rep	iort Se	ttings	- 11	licro				
SONICWALL								
Report	Papart Display Settings							
Report Display Settings View Settings Chart and Table DAR Table Only Colored Page 1								
May		v 2	004 🔽	1	_			
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
						1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30	31							
Close)							

- 8. Select the type of chart to display from the **View Settings** area.
- 9. Select the year, month, and day that you would like to view.
- 10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note:* These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage Reports

Web usage reports provide information on the amount of web usage that occurs through the selected SonicWALL appliance(s).

Web usage reports can be used to view web bandwidth usage by the hour, day, or over a period of days. Additionally, you can view the top users of web bandwidth and view the most visited sites.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the daily web bandwidth usage, see "Viewing the Web Usage Summary Report" on page 40.
- To view a list of the top visited sites, see "Viewing the Top Web Sites" on page 42.
- To view the users who consume the most web bandwidth, see "Viewing the Top Users of Web Bandwidth" on page 43.
- To view the top sites visited by each user, see "Viewing Web Usage by User" on page 45.
- To view the top sites and the users who visited the sites, see "Viewing Web Usage by Site" on page 47.
- To view web bandwidth usage over a period of time, see "Viewing Web Usage Over Time" on page 50.
- To view a list of the top visited sites over time, see "Viewing Top Sites Over Time" on page 51.
- To view the users who consume the most web bandwidth over time, see "Viewing Top Users Over Time" on page 53.
- To view the sites that consume the most web bandwidth over time, see "Viewing Top Sites Over Time" on page 51.
- To view the top sites visited by each user over time, see "Viewing Bandwidth Usage By User Over Time" on page 55.

Viewing the Web Usage Summary Report

The Web Usage Summary report contains information on the amount of HTTP bandwidth handled by a SonicWALL appliance or group of SonicWALL appliances during each hour of the specified day.

To view the Web Usage Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.

4. Expand the Web Usage tree and click **Summary**. The Summary page appears (Figure 35).

Figure 35: Summary Page



- 5. The bar graph displays the amount of HTTP bandwidth transferred during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Events—number of events or "hits."
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred during this hour, compared to the day. For example, if 1000 megabytes of HTTP data was transferred during the day and 100 megabytes was transferred at the 12:00 time period, the % of MBytes field will display 10%.
- The GMS Reporting Module shows today's report. To change report settings, click Settings. The Report Settings dialog box appears (Figure 36).

Figure 36: Report Settings Dialog Box



8. Select the type of chart to display from the **View Settings** area.

- 9. Select the year, month, and day that you would like to view.
- 10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top Web Sites

The Top Sites report displays the web sites that used the most HTTP bandwidth on the specified date. To view the Top Sites report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Usage tree and click Top Sites. The Top Sites page appears (Figure 37).

Figure 37: Top Sites Page



- 5. The pie chart displays the percentage of bandwidth used to access the top sites.
- 6. The table contains the following information:
 - Site—URL or IP address of the site.
 - Hits—number of hits.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred between this site, compared to all other HTTP traffic. For example, if 10,000 megabytes of data was transferred during the day and 5,000 megabytes was transferred between the appliance and Ebay, the % of MBytes field will display 50% and you have a problem.

7. By default, GMS Reporting shows today's report, a pie chart, and the ten top sites. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 38).

Figure 38: Report Settings Dialog Box

🗿 Report Settings 💿 Micro 🔳 🗖 🔀								
SONICWALL								
Report Display Settings								
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Vi	ew Set	tings	 Cha 	rt and	Table			
				PIE	×			
			⊖ Tab	le Only				
Select	Repor	t Date		_	_	1		
June		¥ 2	004 🖂					
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
		1	2	3	4	5		
6	7	8	9	10	11	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30					
Close								

- 8. Select the number of sites that will be displayed from the **Number of Sites** list box.
- 9. Select whether to display a chart and table or a table only.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Users of Web Bandwidth

The Top Users report displays the users who used the most HTTP bandwidth on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the Web Usage tree and click Top Users. The Top Users page appears (Figure 39).

Figure 39: Top Users Page

Reports	11	PRO 4068 (Sunnyvale) : Top Users (user: gmsdoo type: Operators)			Logout 🤇	1
Status Bandwidth ROF Services Web Usage Samury Top Sates By User By User By User By Category Ower Time Top Users Over By Category OW Browse Time	Tane Tane Tana er Tane	Top Users of Web for August 26, 2005				
FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Anti-Spyware Intrusion Prev Authentication Configuration Log Viewer	rention	Upper 1 132.368.180 2 130.368.180 3 132.368.121 4 132.368.121 4 132.368.121 5 132.368.121 6 132.368.121 7 132.368.121	102 87303 2002 9 90107	Mibdes* 111 507 0 555 0 011 172 911	% of Athytes 89.4% 6.5% 6.0% 102.0%	

- 5. The pie chart displays the percentage of bandwidth transferred by each of the top users.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Hits—number of hits.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 1000 megabytes of data was transferred during the day and 200 megabytes was transferred by the top user, the % of MBytes field will display 20%.

7. By default, GMS Reporting shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 40).

Figure 40: Report Settings Dialog Box

🕘 Rep	iort Se	ttings	- 11	licro	. 💶		
SONICWALL							
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vi	ew Set	tings	• Che	et and '	Table		
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			Отак	la Orike			
				e ony			
Select	Repor	t Date				1	
2							
June		¥ 2	JU4 🗠				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
		1	2	3	4	5	
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30				
Select	Users	(com	na sep	arated	b		
Select	Users	(com	na sep	arated)		
Select	Users	(com	na sep	araled	0		
Select Ger	Users	(com	na sep t	arated Close)		
Select Ge	Users	(com	na sep t) (arated Close)		

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

12. When you are finished, click **Close.** The GMS Reporting Module refreshes the report based on the selected settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage by User

The By User report displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred.

To view the By User report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the Web Usage tree and click By User. The By User page appears (Figure 41).

Figure 41: By User Page

PRO-8860 (Surryvale) :	y User (user: gmsdos type:	Operators)		Logou	1 📀
Top Visited Web Sites ()	y User for 📢 August 26, 2005 🕽				5
- Unr		nageng pasalan (13 m ²) Hito	(Top 10 Sites)	Militan (Tap 10 Direct)	
102 163 163 16 102 163 163 16 10 102 163 10 102 163 10 102 163 10 102 163 10 102 163 10 102 163 10	Site Site 372-36.1.33 372-36.1.43 382.108.105.173 AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	Hits 877 H5 10530 758 1054 104 105 105 2002 2002 Hits 2	67363 MBytes 122 768 45 18 3.679 0.795 0.056 0 2802 MBytes 0.011	171 307 Category N/A N/A N/A N/A N/A N/A N/A Category N/A Category N/A Category N/A	
	Pi00-4560 (Surveyender) - B Top Vinded Web Sites 10 - Unit - 102-156 150-15 - 102-156 150-15 - 102-156 12-1 - 102-156 12-	PRO-4560 (Surveyvale) : By User (user: gmzdec type : Top Violed Web Sites Dy User for 《 August 26, 2006) Top Violed Web Sites Dy User for 《 August 26, 2006) User 102, 153, 153, 155 102, 154, 155 102, 155, 151 102, 155, 151 102, 155, 152 102, 155, 155 102, 155, 155 102,	PROVABLE (Surveyene): By User (user: genodos: type: Operators) Top Visited Web Sites Dy User for 《 August 26, 2005.) Consequences 1.1.0()	PROVABLOG (Summyorke) By User (user: grazdos type: Operators) Top Visited Web Sites Dy User (user: grazdos type: Operators) Depropries 1310()	Displayers Logour Logour Constant of the second of the secon

- 5. The table contains the following information:
 - User—the IP address of the user.
 - Hits—number of hits to each web site visited by the user.
 - MBytes—number of megabytes transferred.
- 6. To change the display settings, click Settings. The Report Settings dialog box appears (Figure 42).

Figure 42: Report Settings Dialog Box

🙆 Rep	ort Se	ttings	- M	licro	•		
son	SONICWALL						
Report	Displa	iy Sett	lings				
Number of Users 10 V							
	ew sice	ungs	Una Cha	PIE			
			О тар	le Only			
				ie only			
Select	Repor	t Date				I	
June		v 2	004 🔽				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
		1	2	3	4	5	
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30				
Select Users (comma separated) Generate Report Close							

7. Select the number of users that will be displayed from the Number of Users list box.

- 8. Select the type of chart from the Chart Type list box.
- 9. Select the year, month, and day that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

11. When you are finished, click **Close.** The GMS Reporting Module refreshes the report based on the selected settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage by Site

The By Site report displays a list of all sites, the users that accessed the sites, the number of hits to each site, and the amount of data transferred.

To view the By Site report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Usage tree and click By Site. The By Site page appears (Figure 43).

Figure 43: By Site Page

Reports	PRO 4060 (Sunnyvale) : By Site (use	r: gmadoo type: Operator:	•)		Logout 📀
Status Bandwidth ROI	Top Visited Web Sites By Site for 📢	August 26, 2005)			6 6
ROI Services Web Usage Summary Top Siles Top Owers By User Processory Ower Tame Top Users Over Time By Users By Users Over Time By Users Over Time Dy Users Over Time	500 172.161.111 192.161.152.173 Accordention 192.161.12.1	User 192 193 193 193 193 192 193	57315 57315 19650 798 184 184 185 798 2902 184 181 181 2 155	MO2000 122.788 45.58 3.079 0.795 0.044 8 46.18 3.079 0.993 8.795 0.064 0.011 8	Секстру Эка Яка Яка Яка Яка Риа Яка Яка Яка Яка Яка Яка

- 5. The table contains the following information:
 - Site—the URL of the site.
 - User—the top users that visited the site (default: 10).
 - Hits—number of hits to the web site, by user.
 - MBytes—number of megabytes transferred, by user.

6. The GMS Reporting Module shows today's report and all web sites. To change the date of the report or web sites displayed, click **Settings**. The Report Settings dialog box appears (Figure 44).

Figure 44: Report Settings Dialog Box



- 7. Select the number of sites that will be displayed from the Number of Sites list box.
- 8. Select the number of users that will be displayed per site from the Number of Users per Site list box.
- To only display a limited set of web sites, enter the URLs in the Select Site field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "www.yahoo.com" will not match yahoo.com, mail.yahoo.com, or shopping.yahoo.com.

10. When you are finished, click **Close.** The GMS Reporting Module adjusts the report for the selected day and settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage by Category

The Web Usage By Category report displays a list of the top Web site categories, the number of hits to each category, the amount of data transferred, and the percentage of data transferred.

To view the By Category report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the Web Usage tree and click By Category. The By Category page appears (Figure 43).

Figure 45: By Category Page



- 5. The table contains the following information:
 - Category-the Web site category.
 - Hits— the number of hits to the Web site category.
 - MBytes—the number of megabytes transferred.
 - % of MBytes—the percentage of megabytes transferred.
- 6. The GMS Reporting Module shows today's report and all web site categories. To change the date of the report or web site categories displayed, click **Settings**. The Report Settings dialog box appears.

Figure 46: Report Settings Dialog Box

		y Setti	ngs			
Reserved	her of I	Areas 1	15 m			
v	lew Set	tings	• Dar	and To	2022 2022	
			ES-Cit	PIE		
			5		and a second	
			1786	r Chily		
elect	Report	Date				1
elect	Report	Date		_	-	1
elere I	Read	Dite				•
alasti kogus	lite site	105te	5 ×			F.
Sige Nogus	it Hon	10/de v 200 Tue	15 💌	Thu	Fri	l Sat
land Kagun Sum	tt Hon 1	10.40 200 7ue 2	15 💌 Wed 3	Thu 4	Fri 3	Sat 6
alasi kagus Sun	t Non	10.500 y 200 Tue 2 9	15 × Wed 3	Thu 4 13	Fri 5 12	5at 6
Stati Kogus Sun /	t Hon 1 15	1 D.Mar y 200 Tue 2 9 16	15 × Wed 10 17	Thu 4 11	Fri 5 12 19	5at 6 13 20
Sun 1 1 1	t Hon 1 8 15 22	200 200 2 9 16 23	Ved 3 10 17 24	Thu 4 11 10 25	Fri 3 12 19 26	5at 6 13 20 27
5 5 5 5 Sun 7 14 11	t Mon 1 8 15 22 29	200 7 200 2 20 2 20 2 20 2 20 2 20 2 20	Ved 3 10 17 24 31	Thu 4 11 10 25	Fri 5 12 19 36	Sat 6 13 20 27

- 7. Select the number of items that will be displayed from the Number of Items list box.
- 8. Select whether to display a chart and table or a table only.
- 9. When you are finished, click **Close.** The GMS Reporting Module adjusts the report for the selected day and settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage Over Time

The Web Usage Over Time report displays the daily amount of HTTP bandwidth handled by a SonicWALL appliance or group of SonicWALL appliances for the specified time period.

To view the Web Usage Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Web Usage tree and click Over Time. The Over Time page appears (Figure 47).

Figure 47: Over Time Page



- 5. The bar graph displays the amount of HTTP bandwidth transferred during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Connections—number of connections or hits.
 - MBytes—number of megabytes transferred.
 - % of Usage—percentage of megabytes transferred during this day, compared to the time period. For example, if 100,000 megabytes of data was transferred during the time period and 25,000 megabytes was transferred on one day, the % of Usage field will display 25%.

7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 48).

Figure 48: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
View Settings 💿	Chart and Table
	BAR 💌
•	Table Only
Select last 0	days before last summarization
(Note: Last Summarize	ed report date is the top-most date
under the Start or End	OR
Select date range	
Start Date	End Date
May 8, 2004 🔥	May 12, 2004 🔺
May 7, 2004	May 11, 2004
May 6, 2004	May 10, 2004
May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 2, 2004	May 6, 2004
May 1, 2004	May 5, 2004
April 29, 2004	May 3, 2004
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Top Sites Over Time

The Top Sites Over Time report displays the most visited web sites for the specified time period.

To view the Top Sites Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the Web Usage tree and click **Top Sites Over Time**. The Top Sites Over Time page appears (Figure 49).

	PRO 4060 (See	myunio): Top Sites Over Time (user: gmsdoo	type: Open	stors)		Logou
• Status						10000
• Bandwidth	Top Visited W	And Sites for 📲 August 21, 2005 - August 26, 2005				(A) (a)
e ROI						
 Services 						
Web Usage						
Committee .						
Contraction of the local division of the loc				10		
THE BOOM				No.		
Top there						
			6			
By Site						
By Category				10		
Over Time						
Top Siles Over Tane						
Top Units Over Time						
Colore Chart Street			_			
OF CREATERY OVER 1 MM						
a Brown Time		Top W	b Sites			
Browse Time Was Eller		Top We	b Sites			
Browse Time Web Filter	_	Top Wr	ib Sites			
Browse Time Web Filter FTP Usage		Top We	B SRES	MBytes	Citrary	% of MElytes
Browse Time Web Filter FTP Usage Mail Usage		Top We 588 172-16.1.11	HD HD 200649	Milytes¥ 712.600	Category IVA	% of MElytes 71.0%
Browse Time Web Filter FTP Usage Mail Usage VPN Usage		Top We 172-161-111 192-161-161-172	ы Snes Ца)1049 97329	MOxfeet V 712 600 252 197	Catrony N/A N/A	N of NOytes 71 CN 25 Th
Browse Time Web Filter FTP Usage Mail Usage VPN Usage Attacks		Top We 516 122.10.111 122.101.101.172 Doctool	њ 5лек Уюсая 97329 4497 12971	MOxtes V 712 608 252 157 16 774 16 552	Carrono N-A N-A N-A N-A N-A	% of MBytes 71 0% 25 1% 1 7%
Browse Time Web Filter FTP Usage Mail Usage VPN Usage VPN Usage VPN Usage VIrus Attacks		Top We	Hts 350649 97329 4437 12971 36705	MOxtes * 712 600 252 157 16 774 15 162 5 899	Catrony N/A N/A N/A N/A N/A N/A	% of NEytes 71.0% 25.1% 1.5% 0.6%
Browse Time Web Filter FTP Usage Mail Usage VPN Usage AthLocks Virus Attacks AntL-Spyware	1	Top We	50649 310649 37329 4487 12971 36705 883	Milates ¥ 712.600 252.117 16.774 16.162 5.199 6.35	Chingata NA NA NA NA NA NA NA NA	5 of MElyten 71 0% 25 1% 1 7% 0 6% 0 0%
Browse Time Web Filter Web Filter FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Anti-Spyware Intrusion Prevention		Top We 172-10.1.11 172-10.1.01.103.172 000000000000000000000000000000000000	50649 310649 37329 4487 12971 36705 883 12	Milaten ¥ 712.600 252.157 16.774 16.162 5.199 6.35 8.067	Chingata NA NA NA NA NA NA NA NA NA	N: of NElytes 71 0% 25 1% 1 6% 0 6% 0 6% 0 8%
Browse Time Web Filter Web Filter FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Antholication Intrusion Prevention Authentication	1 9 1 4 6 7	Top We	Http 210649 97329 4487 12871 12871 16705 883 12 920	100 strate 712 600 250 157 16 774 16 162 5 699 0 35 0 057 0	Category N/A N/A N/A N/A N/A Ta/A Ta/A Ta/A	% of NEIstees 71 0% 25 1% 1 7% 0 6% 0 0% 0 0%
Browse Time Web Filter FTP Usage Mail Usage VPN Usage VPN Usage Attacks Virus Attacks Intrusion Prevention Authentication Coeffouration		Top We 172-16-11 172-16-11 192-16-101-172 190-000 192-16-12-1 192-16-12-1 192-10-150 192-10-10	110 1207 1207 1207 12071	Milates ¥ 712 000 250 117 16 774 16 774 16 162 5 199 0 35 8 067 0 1004 016	Critory NA NA NA NA NA NA NA NA NA	N. of MElytes 71.0% 28.1% 1.7% 1.7% 0.6% 0.6% 0.0% 100.0%
Browse Time Web Filter Web Filter FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Virus Attacks Intrusion Prevention Authentication Configuration Los Memory	1 2 3 4 5 7	Top We	His 355649 97229 4887 12871 36776 883 12 900 522350	MR3/ster * 712.000 352.117 16.752 5.999 0.35 0.057 0.35 0.057 0.35	Category NA NA NA NA NA NA NA NA NA	N: of MEMora 271 0% 251 1% 1 7% 0 6% 0 6% 0 6% 0 6% 1 0%
Browse Time Web Filter Web Filter FTP Usage Mail Usage VPN Usage Attacks Virus Attacks Anth-Spyware Intrusion Prevention Authentication Configuration Log Viewer		Top We	190649 97329 4487 12871 36766 883 12 900 152030	MBsteir V 712 408 252 157 16 774 15 152 6 399 0 35 0 057 0 1006 015	Critopy NA NA NA NA NA NA NA NA	N: of MEyten 21 0% 25 1% 1 7% 0 6% 0 6% 0 6% 100 0%
Browse Time Web Filter FTP Usage Mail Usage VPN Usage VPN Usage Attacks Virus Attacks Intrusion Prevention Anthentication Configuration Log Viewer	1 2 4 5 7 7	Site Site 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-161-101 122-101-102 102-101-101 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-101-102 122-101-102 102-102-102 122-101-102 102-102-102 122-101-102 102-102-102 122-101-102 102-102-102 122-101-102 102-102-102 122-101-102 102-102-102 122-102-102 102-10	1905 190649 97329 4487 12071 16705 853 12 900 522330	MBytes * 712 600 252 157 16 774 16 182 6 38 6 057 8 057 8 057 0 2006 018	Catoory NA NA NA NA NA NA NA NA NA NA	N. of MElyten 71 0% 25 1% 1 7% 1 6% 0 6% 0 6% 0 0% 100 5%

Figure 49: Top Sites Over Time Page

- 5. The bar graph displays the amount of HTTP bandwidth transferred during each day of the specified time period.
- 6. The table contains the following information:
 - Site—URL or IP address of the site.
 - Hits—number of hits.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred between this site, compared to all other HTTP traffic. For example, if 1,000,000 megabytes of data was transferred during the day and 500,000 megabytes was transferred between the appliance and Ebay, the % of MBytes field will display 50% and you have a problem.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 50).

Figure 50: Report Settings Dialog Box



- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Top Users Over Time

The Top Users Over Time report displays the top users of bandwidth for the specified time period. To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Usage tree and click **Top Users Over Time**. The Top Users Over Time page appears (

Reports 1	PR0.400 (Summyrule): Top Users Over Time (user: gmsdoo type: Operators)	Logout 🕐
Status Bandwidth ROI Services Web Usage Summary Tup Stas Tup Usars By Usar By Usar By Usar By Usar Sy Sta By Category Ower Time Tup Stas Over Time By Usars Over Time By Usars Over Time By Category Dver Time By Category Dver Time By Category Dver Time By Category Dver Time By Usars Time Browse Time	Top Web Users for 《 August 21, 2005 - August 25, 2005 》	
FTP Usage Mail Usage VPN Usage VPN Usage Attacks Anti-Spyware Intrusion Prevention Authentication Configuration Log Viewer	Users Ms. Ms. </th <th>M5yten 95.4% 0.5% 0.0%</th>	M5yten 95.4% 0.5% 0.0%

Figure 51: Top Users Over Time Page

- 5. The graph provides a graphical display of the percentage of bandwidth transferred by each of the top users over the specified time period.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Hits—number of hits.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 1000 megabytes of data was transferred during the period and 200 megabytes was transferred by the top user, the % of MBytes field will display 20%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 52).

Figure 52: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
View Settings 💿	Chart and Table
	BAR 💌
0	Table Only
Select last 0	days before last summarization
(Note: Last Summarize	ed report date is the top-most date
under the start or End	OR
Select date range	
Start Date	End Date
May 8, 2004 🔺	May 12, 2004 🔺
May 7, 2004	May 11, 2004
May 6, 2004 May 5, 2004	May 9 2004
May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 2, 2004 May 1, 2004	May 6, 2004
April 30, 2004	May 4, 2004
April 29, 2004 💌	May 3, 2004 💌
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note:* These settings will stay in effect for all similar reports during your active login session.

Viewing Web Sites Accessed By Users

To view web sites access by users on a given day, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Click the Web Usage option.
- 4. Click the **By User** option. GMS displays the By User page. This page contains a list of users and the number of web site hits the user had established during a set interval.

Techpubs 2040e 1	0_0_93_45 : By Us	er (user: gmsdoc	type: Operators)	
Top Visited Web	Sites By User for	May 31, 2005		44
	User	Hits	<u>MBytes</u> ▼	
•	10.0.93.45	24	0.261	
	10.0.93.45	24	0.261	

5. Click the Plus ('+') symbol at the top of the user list. When the resulting dialog box displays, click an eye icon. GMS displays the Access Time Details page that displays the web sites the user accessed that day.

Figure 53: Access Time Details Page

100 contractions	EVELIER	Srs Interface	Dstitutetace	TX Dates	BS Bytes
09/30/2005 19:19:29	172 16.5 1	10	XO	1538	47766
08/30/2005 19:18:29	172 16.5 1	100	X0	617	335
05/30/2005 19 18 25	172 16 5 1	202	20	\$17	1129
88/20/2005 19 18 25	172.10.5.1	80	200	615	1147
08/30/2005 18 18 29	172 16.5 1	XD	XD	621	1128
05/30/2005 19 16 29	172 16 5 1	XÓ	20	629	1164
06/30/2005 19 18 29	172 16 5 1	ND	200	420	1163
00/20/2005 18 18 29	172 10 5 1	KD.	200	825	1100
00/30/2005 19 18 29	172 16 5 1	10	200	6.16	1309
08/30/2005 19 18 29	172 16 5 1	10	300	421	1206
08/30/2005 19 18 27	172 16 6 1	ND .	XD	623	1123
08/30/2005 19 18 27	172 16 5 1	80	300	823	\$203
05/30/2005 19 18 27	172 16 5 1	80	200	1383	26335
05/30/2005 13 18 27	172 16 5.1	XD	200	801	11029
08/20/2005 19 18 27	172.16.5.1	100	205	669	2285
06/30/2004 19 18 27	172 18 5 1	ND	100	1047	24661

- 6. The screen displays the following columns of information about each site hit:
 - the date and time the user reached the site.
 - the URL of the site
 - the interface used by the user (generally, a local area network on which the user's PC or workstation resides)
 - the destination interface
 - The number of bytes transmitted from the user to the destination web site.
 - The number of bytes received by the user from the destination web site.

Figure 54: Top Users Over Time Page



Viewing Bandwidth Usage By User Over Time

The By User Over Time report displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred for the specified time period.

To view the By User Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Usage tree and click By User Over Time. The By User Over Time page appears (Figure 55).

Figure 55: By User Over Time Page

SonicWALL GNS - Microsof	ft Internet Explorer						×
File Edit View Favorites To	ools Help					4	7
3 tack + 🗇 - 💌 🕿	👔 🏠 🔎 Search 🤺 Favo	rtes 🜒 Meda 🕢 🔗 🌺	🖃 🖵 🎗 🕒				
Address () http://10.0.14.5:0001/	/sgms/auth					🖌 🛃 🚱 🛛 Links	30
Google -	💌 🎊 Search Web 🔹 🦪	PageRark Et Site popups allowed	AutoFil 🚹 🛃 Options 🥒				
🚣 Organizational Unit View	Reports 🔛	Wireless : By Users Over Time (user: bruceg)			Logout	•
E Engineering	Status						^
P90-4060	Bandwidth	Too Web Siles By User for May 31	2004 to June 5, 2004			and the second	
TZ-170 Enhanced	* Sendces	Top they sales by out to may st	, 2004 10 1010 0, 2004			Secondary Car	
- wrotess	- Web Usage		Unspraying records 1-10 of 60				
H- Cales		User	52+	1811	Mindes		
	Summary Too Ritor	10.50 163 130	topid com	3901	84.78		
	Top sides	10.30.100.100	Monds drinks com	29	2.955	-	
	Top Users		virusscanasap moafeeasap.com	24	2.154		
	By User		www.akindia.com	204	1.923		
	By Site		download-east weatherbug.com	2	1.757		
	Over Time		mb.mb.com	249	0.464		
	Top Sites Over Time		inages smashits.com	73	0.436		
	Top Users Over Time		64.4.20.100	0	0.423	_	
	By Users Over Time		www.arindia.co.in	20	0.358	_	
	Web Filter	472 46 31 30	Monda delaba com	467	10.415	-	
	FTP Usage	172.10.37.20	Warder of the state of the	77	17.673	-	
	Mail Usage		http://www.com	4	7.267	-	
	VPN Usage		208.35.188.174	76	2.291	-	
	I Attacks		sports wahoo.com	136	1.764		
	a Junaces		www.weather.com	50	0.978		
	• Intrusion Prevention		us.it.vina.com	1233	0.78		
	Authentication		my vahoo com	24	0.683		
	Configuration		10.50.163.129	174	0.533	_	
	Log Viewer	45.245.62.41	cher an cable pu		0.05		
		65.245.67.41	CONTRACTOR AND		0.00	-	
						-	
		24.6.173.91	where a	707	0.183	-	
							¥
	Palicies Reports Console		SonicWALL	Global	Manager	nent Systen	
SONICWALL			Semerry	energen i	nonogen		
					Sta	ndard Edition	'n
					Versio	# 2.8 (SN: SGTAYEES	b.

5. The table contains the following information:

- User-the IP address of the user.
- Site—the top five sites visited by the user.
- Hits-number of hits to each web site visited by the user.
- KBytes—number of kilobytes transferred.
- 6. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 56).

Figure 56: Report Settings Dialog Box

ViewPoint Date	Range Selector 🔳 🗖 🔀
SONICWAL	2
View Settings 💿	Chart and Table
	BAR 💌
01	Table Only
Select last 0	days before last summarization
(Note: Last Summarize	d report date is the top-most date
under the Start or End	Date range tables.)
Select date range	UK
Start Date	End Date
May 8, 2004 🔥	May 12, 2004 🔺
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May 6, 2004 May 6, 2004	May 10, 2004 May 9, 2004
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May 3, 2004	May 7, 2004
May 2, 2004	May 6, 2004
April 30, 2004	May 5, 2004 May 4, 2004
April 29, 2004 💌	May 3, 2004 💌
Close	Close

- 7. Select whether to display a chart and table or a table only.
- 8. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

 When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range. Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Web Usage By Category Over Time

The By Category Over Time report displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred for the specified time period.

To view the By Category Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Usage tree and click **By Category Over Time**. The By User Over Time page appears (Figure 55).



Figure 57: By Category Over Time Page

- 5. The table contains the following information:
 - Category-the Website category.
 - Hits—number of hits to each web site visited by the user.
 - KBytes—number of kilobytes transferred.
- 6. To change the date range of the report, click Settings. The Reporting Date Range Selector dialog box appears.

Figure 58: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
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View Settings 💿	Chart and Table
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0	Table Only
Select last 0	days before last summarization
(Note: Last Summarize	ed report date is the top-most date
under the Start or End	OR
Select date range	UN
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May 7, 2004	May 11, 2004
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May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 2, 2004	May 6, 2004
April 30, 2004	May 5, 2004 May 4, 2004
April 29, 2004 💌	May 3, 2004 💌
Close	Close

- 7. Select whether to display a chart and table or a table only.
- 8. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 9. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Browse Time Reports

Browse Time reports display the amount of time consumed browsing the Internet through one or more selected SonicWALL appliances.

Browse Time reports are an ideal starting point for viewing time spent browsing the Internet. You can view Browse Time usage view by the hour, day, or over a period of days. Additionally, you can view the top users who browse the Internet the most and the percentage of the browse time accrued by each top user.

From this information, you can determine network strategies. For example, if you need to lower costs attributed to consumed network bandwidth, you will have the ability to generate Browse Time reports to identify the total amount time used for non-job function-related Internet browsing.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the total time used browsing the Internet, see "Viewing the Browse Time Summary Report" on page 58.
- To view the users who spend the most time browsing the Internet, see "Viewing the Top Users in a Browse Time Report" on page 60.
- To view the total time spent browsing the Internet over a period of time, see "Viewing Browse Time Usage Over Time" on page 64.
- To view the users who spend the most time browsing the Internet over a period of time, see "Viewing the Top Users of Browse Time Over Time" on page 65.

Viewing the Browse Time Summary Report

The Browse Time Summary report contains information on the amount of time spend browsing the Internet behind a SonicWALL appliance or group of SonicWALL appliances during each hour of the specified day.

To view the Browse Time Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Browse Time tree and click Summary. The Summary page appears (Figure 59).

Figure 59: Summary Page



- 5. The bar graph displays the total time spent browsing non-job function-related sites on the Internet each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - **Browse Time**—number of hours, minutes, and seconds spent browsing non-job function-related sites on the Internet.
 - % of Browse Time—percentage of the total amount of time browsing non-job function-related sites on the Internet during this hour, compared to the day.

7. SonicWALL GMS shows today's report. To change the date of the report and other settings, click **Settings**. The Report Settings dialog box appears (Figure 60).

Figure 60: Report Settings Dialog Box

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Cited Octob Sun 3 10 17 24	Kepor er Mon 4 11 18 25	 ✓ 2 Tue 5 12 19 26 	004 ved 6 13 20 27	Thu 7 14 21 28	Fri 1 8 15 22 29	5at 2 9 16 23 30

- 8. Select the type of chart to display from the View Settings area.
- Select the year, month, and day that you would like to view from the Select Report Date area. Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Users in a Browse Time Report

The Top Users report displays the users who spent the most time browsing non-job function-related sites on the Internet for the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.

4. Expand the Browse Time tree and click Top Users. The Top Users page appears (Figure 61).

Figure 61: Top Users Page



- 5. The pie chart displays a Browse Time report on the total time spent browsing non-job function-related sites on the Internet by each user.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - **Browse Time**—number of hours, minutes, and seconds spent browsing non-job function-related sites on the Internet.
 - % of Browse Time—percentage of the total amount of time browsing non-job function-related sites on the Internet during this hour, compared to the day.

7. By default, SonicWALL GMS shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears.

Figure 62: Report Settings Dialog Box

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5un 6 13 20 27	7 14 21 28	1 8 15 22 29	2 9 16 23 30	3 10 17 24	4 11 18 25	5 12 19 26			
5un 6 13 20 27	7 14 21 28	1 8 15 22 29	2 9 16 23 30	3 10 17 24	4 11 18 25	5 12 19 26			
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5un 6 13 20 27 Solect	7 14 21 28 Users	1 8 15 22 29	2 9 16 23 30	3 10 17 24	4 11 18 25	5 12 19 26			
5un 6 13 20 27 Select	7 14 21 28 Users	1 8 15 22 29	2 9 16 23 30	3 10 17 24	4 11 18 25	5 12 19 26			

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

12. When you are finished, click Close. SonicWALL GMS displays the report for the selected day.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Browse Time Report by User

The By User report displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred.

To view the By User report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Browse Time tree and click By User. The By User page appears (Figure 41).

Figure 63: By User Page

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Supervisory.		-	Uper			Hits (Top 10, Sites)	MBytes (Top. 10 Sites)	
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and the second se			-	172.96.1.11	67315	\$22.788	104	
Dy Cue			-	192,198,199,173	19690	45.18	TEPA	
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Anti-Spyware								
Intrusion Prevention	alt							
Authentication	100							
Configuration								
Loo Viewer								
Log Viewer								

- 5. The table contains the following information:
 - User—the IP address of the user.
 - Hits—number of hits to each web site visited by the user.
 - **MBytes**—number of megabytes transferred.
- 6. To change the display settings, click Settings. The Report Settings dialog box appears (Figure 42).

Figure 64: Report Settings Dialog Box

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SONICWALL								
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report	Report Display Settings							
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<u> </u>	1.00							
						_		
Select Users (comma separated)								
Ger	Generate Report Close							
	Concentrate report							

- 7. Select the number of users that will be displayed from the Number of Users list box.
- 8. Select the type of chart from the **Chart Type** list box.

- 9. Select the year, month, and day that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

11. When you are finished, click **Close.** The GMS Reporting Module refreshes the report based on the selected settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Browse Time Usage Over Time

The Browse Time Over Time report displays the total daily amount of time spent browsing non-job function-related sites on the Internet behind a SonicWALL appliance or a group of SonicWALL appliances for the specified time period.

To view the Browse Time Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Browse Time tree and click Over Time. The Over Time page appears (Figure 65).

Figure 65: Over Time Page



- 5. The bar graph displays the total time spent browsing non-job function-related sites on the Internet each day of the specified time period.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Browse Time—number of minutes spent browsing non-job function-related sites on the Internet.
 - % of Browse Time—percentage of the total amount of time browsing non-job function-related sites on the Internet during this hour, compared to the day.
- 7. To change the date range of the report, click Settings. The Reporting Date Range Selector dialog box appears.
Figure 66: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
View Settings 💿	Chart and Table
	BAR 💌
•	Table Only
Select last 0	days before last summarization
(Note: Last Summariz)	ed report date is the top-most date
under the start or End	OR
Select date range	
Start Date	End Date
May 8, 2004 🔺	May 12, 2004
May 7, 2004 May 6, 2004	May 11, 2004 May 10, 2004
May 5, 2004	May 9, 2004
May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 1, 2004	May 5, 2004
April 30, 2004	May 4, 2004
April 29, 2004 👱	May 3, 2004 💌
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. SonicWALL GMS displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Users of Browse Time Over Time

The Top Users report displays the users who spent the most time browsing non-job function-related sites on the Internet on the specified date.

To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the **Browse Time** tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 67).

Figure 67: Top Users Over Time Page



- 5. The pie chart displays the total time spent browsing non-job function-related sites on the Internet by each user.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - **Browse Time**—number of hours, minutes, and seconds spent browsing non-job function-related sites on the Internet.
 - % of Browse Time—percentage of the total amount of time browsing non-job function-related sites on the Internet during this hour, compared to the day.
- 7. To change the date range of the report, click Settings. The Reporting Date Range Selector dialog box appears.

Figure 68: Report Settings Dialog Box



8. Select whether to display a chart and table or a table only.

- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

11. When you are finished, click **Close.** SonicWALL GMS displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Browse Time By User Over Time

The By User Over Time report displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred for the specified time period.

To view the By User Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Browse Time tree and click By User Over Time. The By User Over Time page appears.

Figure 69: By User Over Time Page



5. The table contains the following information:

- User-the IP address of the user.
- Site—the top five sites visited by the user.
- Hits-number of hits to each web site visited by the user.
- KBytes-number of kilobytes transferred.
- 6. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears.

Figure 70: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
View Settings 💿	Chart and Table
	BAR 💌
•	Table Only
Select last 0	days before last summarization
(Note: Last Summarize	ed report date is the top-most date
under the Start of End	OR
Select date range	
Start Date	End Date
May 8, 2004 🔺	May 12, 2004 🔺
May 7, 2004	May 11, 2004
May 6, 2004 May 6, 2004	May 10, 2004 May 9, 2004
May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 2, 2004	May 6, 2004
May 1, 2004 April 30, 2004	May 5, 2004 May 4, 2004
April 29, 2004 💌	May 3, 2004 💌
Close	Close

- 7. Select whether to display a chart and table or a table only.
- 8. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

Viewing Web Filter Reports

Web filter reports provide information on the number of attempts that users made to access blocked web sites through the selected SonicWALL appliance(s). These reports include web sites blocked by the Content Filter List, customized keyword filtering, and domain name filtering.

Web filter reports can be used to view blocked site access attempts by the hour, day, or over a period of days. Additionally, you can view the users that most frequently attempt to access blocked sites and the most popular blocked sites.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the blocked site access attempts, see "Viewing the Web Filter Summary Report" on page 69.
- To view a list of the blocked sites that users attempted to access most often, see "Viewing the Web Filter Top Sites Report" on page 71.
- To view the users who made the most attempts to access blocked sites, see "Viewing the Top Users that Try to Access Blocked Sites" on page 72.
- To view the top blocked sites that each user attempted to access, see "Viewing the Top Blocked Sites for Each User" on page 73.
- To view blocked site access attempts over a period of time, see "Viewing Blocked Site Attempts Over Time" on page 75.
- To view a list of the blocked sites that users attempted to access most often over time, see "Viewing Blocked Site Attempts Over Time" on page 75.
- To view the users who made the most attempts to access blocked sites over time, see "Viewing the Top Blocked Site Users Over Time" on page 78.
- To view the top blocked sites that each user attempted to access over time, see "Viewing the Top Blocked Sites for Each User Over Time" on page 79.

Viewing the Web Filter Summary Report

The Web Filter Summary report contains information on the number of times users attempt to access blocked sites for the specified day.

To view the Web Filter Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Web Filter tree and click Summary. The Summary page appears (Figure 71).

Figure 71: Summary Page



- 5. The bar graph displays the number of blocked sites that users attempted to access during each hour of the day.
- 6. The table contains the following information:
 - Hour—time when the sample was taken.
 - Attempts—number of attempts to access blocked sites.
 - % of Attempts—percentage of attempts during this hour, compared to the day. For example, if 100 attempts occurred during the day and 20 attempts occurred at the 12:00 time period, the % of Attempts field will display 20%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 72).



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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
Close)					

- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Web Filter Top Sites Report

The Web Filter Top Sites report displays the top blocked web sites that users attempted to access on the specified date.

To view the Top Sites report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click Top Sites. The Top Sites page appears (Figure 73).

Figure 73: Top Sites Page



- 5. The graph provides a display of the number of access attempts for each of the top twenty blocked web sites.
- 6. The table contains the following information:
 - **Site**—URL or IP address of the site.
 - Attempts—number of attempts.
 - % of Attempts—percentage of attempts to access the blocked site, compared to all other blocked site attempts. For example, if 500 attempts were made during the day and 100 of those attempts were for www.badsite.com, its % of Attempts field will display 20%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 74).

Figure 74: Report Settings Dialog Box



- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.
- 10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top Users that Try to Access Blocked Sites

The Web Filter Top Users report displays the users who made the most attempts to access blocked sites on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click Top Users. The Top Users page appears (Figure 75).

Figure 75: Top Users Page



5. The pie chart displays the top users with the most blocked site attempts.

- 6. The table contains the following information:
 - Users-the IP address of the user.
 - Attempts—number of attempts.
 - % of Attempts—percentage of attempts to access the blocked site, compared to all other user attempts. For example, if 500 attempts were made during the day and 250 of those attempts were made by a single user, his % of Attempts field will display 50%.
- 7. By default, GMS Reporting shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 76).

Figure 76: Report Settings Dialog Box

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7	8	9	10	11	12	13
-						
14	15	16	17	18	19	20
14 21	15 22	16 23	17 24	18 25	19 26	20 27
14 21 28	15 22 29	16 23 30	17 24	18 25	19 26	20 27
14 21 28	15 22 29	16 23 30	17 24	18 25	19 26	20 27

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Blocked Sites for Each User

The Web Filter By User report displays the top blocked web sites that each user attempted to access on the specified date.

To view the Web Filter By User report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click By User. The By User page appears (Figure 77).

Figure 77: By User Page

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Web Using Summery Try Site Try Lines By User By User By Category Over Tree Try Sites Over Time Try Sites Over Time By Category Over Time By Category Over Time By Category Over Time By Category Over Time		320 320 320 320 320 320 320 320	Hits 67215 18630 736 154 151 155 Hits 2802 2 Hits 2 2	L (192, 193, 56 (es)) 87,352 M(bytes) 122, 793 44, 10 3, 079 0, 796 0, 905 4 0, 10 3, 079 0, 796 0, 905 0,	Millytes (Top. 30 Set TT Category NA NA NA SUA SUA Category NA Category NA	1 993 T
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- 5. The table contains the following information:
 - User—the IP address of the user.
 - Site—the top five sites visited by the user.
 - Attempts—number of attempts the user made to access each web site.
- 6. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 78).

Figure 78: Report Settings Dialog Box

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April Sun 7 14 21 28 Close	Mon 1 8 15 22 29	 21 Tue 2 9 16 23 30 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27

- 7. Select the number of users that will be displayed from the Number of Users list box.
- 8. Select the type of chart from the Chart Type list box.
- 9. Select the year, month, and day that you would like to view.
- 10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Blocked Site Attempts Over Time

The Web Filter Over Time report displays the number of attempts that were made to access blocked web sites for the specified time period.

To view the Web Filter Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Web Filter tree and click Over Time. The Over Time page appears (Figure 79).

Figure 79: Over Time Page



- 5. The bar graph displays the number of attempts that were made to access blocked web sites during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—day when the sample was taken.
 - Attempts—number of attempts to access blocked web sites.
 - % of Attempts—percentage of attempts to access the blocked site on the day, compared to the time period. For example, if 5,000 attempts were made during the time period and 500 were made on one day, its % of Attempts field will display 10%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 80).

Figure 80: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
View Settings	Chart and Table BAR M Table Only
Select last 0	days before last summarization
under the Start or End	Date range tables.)
Select date range	UK
Start Date	End Date
May 8, 2004 A May 7, 2004 May 6, 2004 May 6, 2004 May 4, 2004 May 3, 2004 May 2, 2004 May 1, 2004 April 30, 2004 April 29, 2004	May 12, 2004 A May 11, 2004 May 10, 2004 May 8, 2004 May 8, 2004 May 7, 2004 May 6, 2004 May 6, 2004 May 4, 2004 May 3, 2004
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Blocked Site Attempts Over Time

The Top Sites Over Time report displays the top blocked web sites for the specified time period.

To view the Web Filter Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click Top Sites Over Time. The Top Sites Over Time page appears (Figure 81).

Figure 81: Top Sites Over Time Page



- 5. The graph displays the number of access attempts for each of the top blocked web sites during the specified time period.
- 6. The table contains the following information:
 - Site—URL or IP address of the site.
 - Attempts—number of attempts.
 - % of Attempts—percentage of attempts to access the blocked site, compared to all other blocked site attempts. For example, if 500 attempts were made during the period and 100 of those attempts were for www.badsite.com, its % of Attempts field will display 20%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 82).

Figure 82: Report Settings Dialog Box

ViewPoint Dat	e Range Selector 🔳 🗖 🔀
SONICWAL	
View Settings 💿	Chart and Table
	BAR V
	Table Only
Ĭ	Table Only
Select last 0	days before last summarization
(Note: Last Summariz	ed report date is the top-most date
under the Start or En	f Date range tables.)
	OR
Select date range	
Start Date	End Date
May 8, 2004 🔺	May 12, 2004 🔿
May 7, 2004	May 11, 2004
May 5, 2004	May 9, 2004
May 4, 2004	May 8, 2004
May 3, 2004	May 7, 2004
May 2, 2004	May 6, 2004
April 30, 2004	May 5, 2004 May 4, 2004
April 29, 2004 ¥	May 3, 2004 💌
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Blocked Site Users Over Time

The Web Filter Top Users Over Time report displays the users who made the most attempts to access blocked sites during the specified time period.

To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 83).

Propertit Lots (Tep Uzers Over Time (user: gmades type: Administrators) Logout • 0 Status Bandwidth Bandwidth Tep Uzers Over Time (user: gmades type: Administrators) Logout • 0 ROI Bervices Tep Uzers Over Time (user: gmades type: Administrators) Logout • 0 ROI Bervices Tep Edented Web Users tor (August 25, 2005 : Tep Edented Web Users tor (August 25, 2005 : Comparison of the former time former time

Figure 83: Top Users Over Time Page

- 5. The pie chart displays the top users with the most blocked site attempts.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Attempts—number of attempts.
 - % of Attempts—percentage of attempts to access the blocked site, compared to all other user attempts. For example, if 500 attempts were made during the period and 250 of those attempts were made by a single user, his % of Attempts field will display 50%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 84).

Figure 84: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀
SONICWAL	P
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(Note: Last Summariz	ed report date is the top-most date
under the start of End	OR
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May 7, 2004 May 6, 2004	May 11, 2004 May 10, 2004
May 5, 2004	May 9, 2004
May 4, 2004	May 8, 2004
May 3, 2004 May 2, 2004	May 7, 2004 May 6, 2004
May 1, 2004	May 5, 2004
April 30, 2004	May 4, 2004
Mpni 23, 2004 💌	May 5, 2004 M
Close	Close

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Top Blocked Sites for Each User Over Time

The Web Filter By User report displays the top blocked web sites that each user attempted to access during the specified time period.

To view the By User Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Web Filter tree and click By User Over Time. The By User Over Time page appears (Figure 85).

Figure 85: By Users Over Time Page

Reports 🔒	Mark : By Users Over Time (user: gmadoo type: As	(ministrators)	Logout 🤤
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- 5. The table contains the following information:
 - User-the IP address of the user.
 - Site—the top five sites visited by the user.
 - Attempts—number of attempts the user made to access each web site.
- 6. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 86).

Figure 86: Report Settings Dialog Box



- 7. Select whether to display a chart and table or a table only.
- 8. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range. Note: These settings will stay in effect for all similar reports during your active login session.

Viewing File Transfer Protocol Reports

FTP usage reports provide information on the amount of FTP usage that occurs through the selected SonicWALL appliance(s).

FTP usage reports can be used to view FTP bandwidth usage by the hour, day, or over a period of days. Additionally, you can view the top users of FTP bandwidth.

General bandwidth reports do not always provide a complete picture of network bandwidth usage. If a large amount of FTP traffic occurs during peak times, you might need more bandwidth, you might need to upgrade network equipment, or you might ask employees to use compression or transfer large files during non-peak times.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the daily FTP bandwidth usage, see "Viewing the FTP Summary Report" on page 81.
- To view the users who consume the most FTP bandwidth, see "Viewing the Top Users of FTP Bandwidth" on page 82.
- To view FTP bandwidth usage over a period of time, see "Viewing FTP Bandwidth Usage Over Time" on page 84.
- To view the users who consume the most FTP bandwidth over time, see "Viewing FTP Bandwidth Usage Over Time" on page 84.

Viewing the FTP Summary Report

The FTP Summary report contains information on the amount of FTP bandwidth handled by a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the FTP Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the FTP Usage tree and click **Summary**. The Summary page appears (Figure 87).

Figure 87: Summary Page



5. The bar graph displays the amount of FTP bandwidth transferred during each hour of the day.

- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - **Events**—number of FTP events.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred during this hour, compared to the day. For example, if 1000 megabytes of FTP data was transferred during the day and 100 megabytes was transferred at the 12:00 time period, the % of MBytes field will display 10%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 88).

Figure 88: Report Settings Dialog Box

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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
Close)					

- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top Users of FTP Bandwidth

The Top Users report displays the users who used the most FTP bandwidth on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the FTP Usage tree and click Top Users. The Top Users page appears (Figure 89).

Figure 89: Top Users Page



- 5. The pie chart displays the percentage of bandwidth used by each user. To view the sites visited by each user, expand the user's site tree (indicated by a '+' sign).
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Events—number of FTP Events.
 - KBytes—number of kilobytes transferred.
 - % of KBytes—percentage of kilobytes transferred by this user, compared to all users. For example, if 10000 kilobytes of data was transferred during the day and 2000 kilobytes was transferred by the top user, the % of KBytes field will display 20%.
- 7. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 90).

Figure 90: Report Settings Dialog Box

SONICWALL Report Display Settings Number of Users 10 v View Settings Chart and Table PE v Table Only Select Report Date May 2004 v Sun 11 12 3 4 5 9 10 11 12 13 14 15 15 17 19 20 21 22 23 24 25 26 27 28 29 30 31 Select Users (comma separated) Select Users (comma separated) Select Users (comma separated) Select Users (comma separated) Select Users (comma separated)	,	ort Se	ttings	- 1	licro	. 🖃	
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30 31 Select Users (commo separated) Generate Report Close	2 9 16	3 10 17	4 11 10	5 12 19	6 13 20	7 14 21	8 15 22
Select Users (comma separated) Generate Report Close	2 9 16 23	3 10 17 24	4 11 10 25	5 12 19 26	6 13 20 27	7 14 21 28	8 15 22 29
Select Users (comma separated) Generate Report Close	2 9 16 23 30	3 10 17 24 31	4 11 18 25	5 12 19 26	6 13 20 27	7 14 21 28	8 15 22 29
Generate Report Close	2 9 16 23 30	3 10 17 24 31	4 11 10 25	5 12 19 26	6 13 20 27	7 14 21 28	8 15 22 29
Generate Report Close	2 9 16 23 30	3 10 17 24 31	4 11 10 25	5 12 19 26	6 13 20 27	7 14 21 28	8 15 22 29
Generate Report Close	2 9 16 23 30 Select	3 10 17 24 31 Users	4 11 25 (com	5 12 19 26	6 13 20 27	7 14 21 28	1 8 15 22 29
	2 9 16 23 30 Select	3 10 17 24 31 Users	4 11 25 (com	5 12 19 26	6 13 20 27	7 14 21 28	8 15 22 29
	2 9 16 23 30 Select	3 10 17 24 31 Users	4 11 25 (com	5 12 19 26	6 13 20 27 arateo	7 14 21 28	8 15 22 29
	2 9 16 23 30 Select	3 10 17 24 31 Users	4 11 25 (com	5 12 19 26	6 13 20 27 27 Close	7 14 21 28	8 15 22 29

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

12. When you are finished, click **Close.** The GMS Reporting Module refreshes the report based on the selected settings.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing FTP Bandwidth Usage Over Time

The FTP Usage Over Time report displays the daily amount of FTP bandwidth handled by a SonicWALL appliance or group of SonicWALL appliances for the specified time period.

To view the FTP Usage Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the FTP Usage tree and click Over Time. The Over Time page appears (Figure 91).

Figure 91: Over Time Page



- 5. The bar graph displays the amount of FTP bandwidth transferred during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Connections—number of FTP connections.
 - MBytes—number of megabytes transferred.
 - % of Usage—percentage of megabytes transferred during this day, compared to the time period. For example, if 10,000 megabytes of FTP data was transferred during the time period and 2,500 megabytes of FTP data was transferred on one day, the % of Usage field will display 25%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 92).

Figure 92: Report Settings Dialog Box

🖻 ViewPoint Date Range Selector 🔳 🗖 🔀		
SONICWALL		
View Settings 💿	Chart and Table	
	BAR 💌	
0	Table Only	
Select last 0	days before last summarization	
(Note: Last Summariz	ed report date is the top-most date	
under the Start of En	OR	
Select date range		
Start Date	End Date	
May 8, 2004 🔺	May 12, 2004 🔺	
May 7, 2004 May 6, 2004	May 11, 2004 May 10, 2004	
May 5, 2004	May 9, 2004	
May 4, 2004	May 8, 2004	
May 3, 2004 May 2, 2004	May 7, 2004 May 6, 2004	
May 1, 2004	May 5, 2004	
April 30, 2004	May 4, 2004	
April 29, 2004 👻	May 3, 2004 M	
Close	Close	

8. Select whether to display a chart and table or a table only.

- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Users of FTP Bandwidth Over Time

The Top Users Over Time report displays the users who used the most FTP bandwidth for the specified time period. To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the FTP Usage tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 93).



Figure 93: Top Users Over Time Page

- 5. The pie chart displays the top users of FTP bandwidth. To view the FTP sites visited by each user, expand the user's site tree (indicated by a '+' sign).
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - **Events**—number of FTP Events.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 10000 megabytes of data was transferred during the period and 2000 megabytes was transferred by the top user, the % of MBytes field will display 20%.
- 7. To change the report settings, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 94).

Figure 94: Report Settings Dialog Box

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View Settings 🤇) Cha	t and Table		
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Start Date		End Date		
May 18, 2004	~	May 26, 2004	_	
May 17, 2004		May 25, 2004		
May 16, 2004		May 24, 2004		
May 15, 2004		May 23, 2004		
May 13, 2004		May 21, 2004		
May 12, 2004		May 20, 2004		
May 11, 2004		May 19, 2004		
May 10, 2004		May 18, 2004		
May 9, 2004	~	May 17, 2004	~	
-	_			_
Select Users (co	emme	separated)		
Generate Report Close				

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. To display a limited group of users, enter the user IDs in the **Select Users** field and separate each entry with a comma.

Note: This field does not use pattern matching. For example, "john" will not match john_smith, john42, or big_john.

 When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range. Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Mail Usage Reports

Mail usage reports provide information on the amount of mail usage that occurs through the selected SonicWALL appliance(s).

Mail usage reports can be used to view mail bandwidth usage by the hour, day, or over a period of days. Additionally, you can view the top users of mail bandwidth.

Note: Mail usage reports include SMTP, POP3, and IMAP traffic.

General bandwidth reports do not always provide a complete picture of network bandwidth usage. If a large amount of mail traffic occurs during peak times, you might want to take some of the following actions:

- Add bandwidth
- Upgrade network equipment
- · Ask employees to use compression or transfer large files during non-peak times
- Ask employees to place large files on an FTP site rather than sending them as mail attachments.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the daily mail usage, see "Viewing the Mail Usage Summary Report" on page 88.
- To view the users who consume the most mail bandwidth, see "Viewing the Top Users of Mail Bandwidth" on page 90.
- To view mail usage over a period of time, see "Viewing Mail Usage Over Time" on page 91.
- To view the users who consume the most mail bandwidth over time, see "Viewing the Top Users of Mail Bandwidth Over Time" on page 93.

Viewing the Mail Usage Summary Report

The Mail Usage Summary report contains information on the amount of mail handled by a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the Mail Usage Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Mail Usage tree and click Summary. The Summary page appears (Figure 95).

Figure 95: Summary Page



- 5. The bar graph displays the amount of mail sent and received during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Events—number of mail events.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred during this hour, compared to the day. For example, if 10,000 megabytes of mail was transferred during the day and 1,000 megabytes was transferred at the 12:00 time period, the % of MBytes field will display 10%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 96).

Figure 96: Report Settings Dialog Box

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Sun	Mon	Tue	Wed	Thu	Fri	Sat
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
Close)					

- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top Users of Mail Bandwidth

The Top Users report displays the users who sent and received the most mail on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Mail Usage tree and click Top Users. The Top Users page appears (Figure 97).

Figure 97: Top Users Page



- 5. The pie chart displays the percentage of mail sent and received by the top mail users.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Events—number of mail messages sent and received.
 - **MBytes**—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 10000 megabytes of data was transferred during the day and 2000 megabytes was transferred by the top user, the % of MBytes field will display 20%.
- 7. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 98).

Figure 98: Report Settings Dialog Box

🗿 ViewPoint Settings 🐘 - Microsof 💶 💌						
SON	SONICWALL					
Report	Displa	iy Sett	ings			
	Number	r of Use	rs 10	-		
	d	hart Typ	* E E			
			_			
Colori		. Dete				
Select	Repor	t Date				
April		- 20	102 💌			
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
1.00		(
28	29	30				
28 Close	29	30				

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Mail Usage Over Time

The Mail Usage Over Time report displays the daily amount of mail handled by a SonicWALL appliance or group of SonicWALL appliances for the specified time period.

To view the Mail Usage Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Mail Usage tree and click Over Time. The Over Time page appears (Figure 99).

Figure 99: Over Time Page



- 5. The bar graph displays the amount of mail sent and received during each day of the specified time period.
- 6. The table contains the following information:
 - Date—when the sample was taken.
 - Connections—number of mail messages.
 - KBytes—number of kilobytes transferred.
 - % of Usage—percentage of kilobytes transferred during this day, compared to the time period. For example, if 10,000 kilobytes of mail was transferred during the time period and 2,500 kilobytes of mail was transferred on one day, the % of Usage field will display 25%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 100).

Figure 100: Report Settings Dialog Box

😫 ViewPoint Date Range Selector 🔳 🗖 🔀		
SONICWALL		
View Settings 💿	Chart and Table	
	BAR 💌	
•	Table Only	
Select last 0	days before last summarization	
(Note: Last Summariz	ed report date is the top-most date	
Under the start of End	OR	
Select date range		
Start Date	End Date	
May 8, 2004	May 12, 2004	
May 6, 2004	May 11, 2004 May 10, 2004	
May 5, 2004	May 9, 2004	
May 4, 2004	May 8, 2004	
May 2, 2004	May 6, 2004	
May 1, 2004	May 5, 2004	
April 30, 2004	May 4, 2004 May 3, 2004	
paper 25, 2004	may 0, 2004	
Close	Close	

8. Select whether to display a chart and table or a table only.

- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top Users of Mail Bandwidth Over Time

The Top Users Over Time report displays the users who sent and received the most mail during the specified time period.

To view the Top Users Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Mail Usage tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 101).



Figure 101: Top Users Over Time Page

- 5. The pie chart displays the percentage of mail sent and received by the top mail users.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Events—number of mail messages sent and received.
 - **MBytes**—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred by this user, compared to all users. For example, if 10,000 megabytes of data was transferred during the period and 2000 kilobytes was transferred by the top user, the % of MBytes field will display 20%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 102).

Figure 102: Report Settings Dialog Box

🗿 ViewPoint Date Range Selector 📰 🗖 🗙				
SONICWALL				
View Settings Chart and Table BAR CTable Only				
Select last 0 (Note: Last Summarize	days before last summarization ad report date is the top-most date			
under the Start or End	under the Start or End Date range tables.) OR			
Select date range				
Start Date	End Date			
May 8, 2004 A May 7, 2004 May 6, 2004 May 6, 2004 May 2, 2004 May 3, 2004 May 1, 2004 April 30, 2004 April 30, 2004 April 29, 2004 Y	May 12, 2004 ▲ May 11, 2004 May 10, 2004 May 9, 2004 May 8, 2004 May 7, 2004 May 6, 2004 May 5, 2004 May 4, 2004 May 3, 2004			
Close	Close			

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. When you are finished, click Close.GMS Reporting displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing VPN Usage Reports

VPN Usage reports provide information on the amount of VPN usage that occurs through the selected SonicWALL appliance(s).

VPN Usage reports can be used to view VPN usage by the hour, day, or over a period of days. Additionally, you can view the top users of VPN.

General bandwidth reports do not always provide a complete picture of network bandwidth usage. If a large amount of VPN traffic occurs, you might need to add bandwidth, upgrade network equipment, or reconfigure the VPN network.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the daily VPN bandwidth usage, see "Viewing the VPN Usage Summary Report" on page 95.
- To view the users who consume the most VPN bandwidth, see "Viewing the Top VPN Users" on page 97.
- To view VPN bandwidth usage over a period of time, see "Viewing VPN Usage Over Time" on page 98.
- To view the users who consume the most VPN bandwidth over time, see "Viewing VPN Usage Over Time" on page 98.
- To view the users who consume the most VPN bandwidth over time, see "Viewing the Top VPN Users Over Time" on page 100.
- To view VPN usage by policy, see "Viewing VPN Usage by Policy" on page 101.
- To view VPN usage by policy over time, see "Viewing the Top VPN Policies Over Time" on page 103.
- To view hourly VPN usage by policy, see "Viewing Hourly VPN Usage by Policy" on page 104.
- To view VPN services usage, see "Viewing the VPN Services Summary Report" on page 106.

Viewing the VPN Usage Summary Report

The VPN Usage Summary report contains information on the number of VPN connections made through a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the VPN Usage Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click Summary. The Summary page appears (Figure 103).





- 5. The bar graph displays the number of VPN connections made during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Connections—number of VPN connections.
 - % of Connections—percentage of VPN connections during this hour, compared to the day. For example, if 10,000 connections occurred during the day and 1,000 connections occurred during the 2:00 time period, the % of Connections field will display 10%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 104).

Figure 104: Report Settings Dialog Box



- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top VPN Users

The Top Users report displays the users who made the most VPN connections on the specified date.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click Top Users. The Top Users page appears (Figure 105).

Figure 105: Top Users Page



5. The pie chart displays the VPN connections for the top VPN users.

6. The table contains the following information:

- Users—the IP address of the user.
- Connections—number of VPN connections.
- % of Connections—percentage of VPN connections made by this user, compared to all other users. For example, if 10,000 connections occurred during the day and 1,000 connections were made by one user, the % of Connections field will display 10%.
- 7. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top users. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 106).

Figure 106: Report Settings Dialog Box

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Report	Displa	iy Sett	lings			
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	d	hart Tur				
		indire il 95		_		
Select	Repor	t Date				
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April		20	102 •			
April Sun	Mon	Tue	Wed	Thu	Fri	Sat
April Sun	Mon 1	Tue	02 💌 Wed 3	Thu 4	Fri 5	Sat 6
April Sun 7	Mon 1 8	 20 Tue 2 9 16 	Wed 3 10	Thu 4 11	Fri 5 12	Sat 6 13
April Sun 7 14 21	Mon 1 8 15 22	 Z P 16 23 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27
April Sun 7 14 21 28	Mon 1 8 15 22 29	 20 Tue 2 9 16 23 30 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	Sat 6 13 20 27
April Sun 7 14 21 28	Mon 1 8 15 22 29	 2/ 7 7 9 16 23 30 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27

- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing VPN Usage Over Time

The VPN Usage Over Time report displays the daily number of VPN connections made through a SonicWALL appliance or group of SonicWALL appliances during the specified time period.

To view the VPN Usage Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click Over Time. The Over Time page appears (Figure 107).

Figure 107: Over Time Page



- 5. The bar graph displays the number of VPN connections made during each day of the specified time period.
- 6. The table contains the following information:
 - Date—when the sample was taken.
 - Connections—number of connections.
 - **KBytes**—number of kilobytes transferred.
 - % of Usage—percentage of kilobytes transferred during this day, compared to the time period. For example, if 10,000 kilobytes of mail was transferred during the time period and 2,500 kilobytes of mail was transferred on one day, the % of Usage field will display 25%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 108).

Figure 108: Report Settings Dialog Box

🗿 ViewPoint Date Range Selector 🔳 🗖 🔀		
SONICWALL		
View Settings 💿	Chart and Table	
	BAR 💌	
	Table Only	
Ň	rans only	
Select last 0	days before last summarization	
(Note: Last Summariz	ed report date is the top-most date	
under the Start or End	i Date range tables.)	
Calact data range	OR	
Start Date	End Date	
May 8, 2004	May 12, 2004 A	
May 7, 2004	May 11, 2004	
May 6, 2004	May 10, 2004	
May 5, 2004	May 9, 2004	
May 4, 2004	May 8, 2004	
May 3, 2004	May 7, 2004	
May 2, 2004	May 6, 2004	
April 30, 2004	May 5, 2004	
April 29, 2004	May 3 2004	
papin 23, 2004	[may 5, 2004]	
Close Close		

8. Select whether to display a chart and table or a table only.

- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing the Top VPN Users Over Time

The Top Users report displays the users who made the most VPN connections for the specified time period.

To view the Top Users report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click **Top Users Over Time**. The Top Users Over Time page appears (Figure 109).





- 5. The pie chart displays the VPN connections for the top VPN users.
- 6. The table contains the following information:
 - Users—the IP address of the user.
 - Connections—number of VPN connections.
 - % of Connections—percentage of VPN connections made by this user, compared to all other users. For example, if 10,000 connections occurred during the period and 1,000 connections were made by one user, the % of Connections field will display 10%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 110).
Figure 110: Report Settings Dialog Box

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View Settings 💿	Chart and Table					
	BAR M					
0	Table Only					
Select last 0	days before last summarization					
(Note: Last Summariz	ed report date is the top-most date					
under the Start of En	OR					
Select date range						
Start Date	End Date					
May 8, 2004 🔺	May 12, 2004 🔺					
May 7, 2004	May 11, 2004					
May 5, 2004	May 9, 2004					
May 4, 2004	May 8, 2004					
May 3, 2004	May 7, 2004					
May 2, 2004	May 6, 2004					
April 30, 2004	May 4, 2004					
April 29, 2004 🛩	May 3, 2004 💌					
Close	Close					

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.
- 10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing VPN Usage by Policy

The VPN Usage by Policy report contains information on VPN usage for a SonicWALL appliance, organized by policy.

To view the VPN Usage by Policy report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click By Policy. The By Policy page appears (Figure 111).

Figure 111: By Policy Page



- 5. The pie chart displays the amount of data transferred for each policy.
- 6. The table contains the following information:
 - Policy—name of the policy.
 - Events—number of VPN events.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred for this policy, compared to all other policies. For example, if a total of 10,000 megabytes was transferred and 2,500 megabytes was transferred for one policy, the % of Usage field will display 25%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 104).

Figure 112: Report Settings Dialog Box



- 8. Select the number of users that will be displayed from the Number of Users list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Top VPN Policies Over Time

The By Policy Over Time report displays the top VPN Policies for the specified time period.

To view the By Policy Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click **By Policy Over Time**. The By Policy Over Time page appears (Figure 113).

Figure 113: By Policy Over Time Page



- 5. The pie chart displays the VPN connections for the top policies.
- 6. The table contains the following information:
 - **Policy**—name of the policy.
 - Events—number of VPN events.
 - MBytes—number of megabytes transferred.
 - % of MBytes—percentage of megabytes transferred for this policy, compared to all other policies for the period. For example, if a total of 100,000 megabytes was transferred and 3,000 megabytes was transferred for one policy, the % of Usage field will display 3%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 114).

Figure 114: Report Settings Dialog Box

ViewPoint Date	e Range Selector 🔳 🗖 🔀					
SONICWALL						
View Settings 💿	Chart and Table					
	BAR 💌					
•	Table Only					
Select last 0	days before last summarization					
(Note: Last Summariz	ed report date is the top-most date					
under the Start of End	OR					
Select date range						
Start Date	End Date					
May 8, 2004 🔺	May 12, 2004 🔨					
May 7, 2004 May 6, 2004	May 11, 2004					
May 5, 2004	May 9, 2004					
May 4, 2004	May 8, 2004					
May 3, 2004 May 2, 2004	May 7, 2004 May 6, 2004					
May 1, 2004	May 5, 2004					
April 30, 2004	May 4, 2004					
April 29, 2004 💌	May 3, 2004 M					
Close	Close					

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Hourly VPN Usage by Policy

The VPN Usage by Policy Hourly report contains information on hourly VPN usage for a SonicWALL appliance, organized by policy.

To view the VPN Usage by Policy Hourly report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click By Policy Hourly. The By Policy Hourly page appears (Figure 115).

Figure 115: By Policy Hourly Page

Reports 🔒	T2170 SPW (San_Jose) : By	Policy Hourly (user: gmsdoo type: (Operators)	Logout		
Status Bandwidth	Top VPN Policies By Hour	for • August 25, 2005)				
= ROI	Displaying seconds 1.15 of 24 - Next 10					
Services	1994	Poley	Eitita	NBMM		
· web usage	0.00 - 1.00	Daleb Smith	10	8 108		
Browse Time		Wike Wickster	2	0.053		
Web Filter		Cameron Bigler	6	0.031		
+ FTP Usage		Pater Brant	1	0.01		
· Mail Linnes	2	Steve Cornell	18	0.058		
		Tom Dvill	1	0.008		
E VPN Usage		Prasad Bevra	9	0.005		
Thermony 1		Mike ODay	14	0.003		
Too Users		- Estward Gradek	2	0.601		
Over Time		Atul Dhablania		0.001		
Too Inner Over Time	1.02 - 2.00	Dolph Smith	11	0.205		
and the second se	1.07 2.07	Paal Tunit 2	6	0.038		
By PUNCY		Mike Wickizer	3	0.024		
By Pokcy Over Time		Tom Dvill		0.02		
Its Policy Houris		fitave Cornell	23	0.007		
a state of the second second	2	Kevit Randell	4	0.003		
		Prasad Beira		0.003		
ALLICKS	1	George Historik	6	0.002		
Virus Attacks		Mile ODay	3	0.001		
 Anti-Spyware 		Juff Jaziorshi (Horne)		0		
Intrusion Prevention	2,00+3.00	Paul Twit 2	- 6	0.019		
Authentication	14	Mike Wickizer	3	0.019		
Configuration		Dolph Smith	21	0.017		
a Loo Viewer		Ten Dvil	2.	0.008		
		Peter Brant		0.007		
		Steve Conell	10	0.004		
		Kavin Randall	6	0.003		
		George Hebak	4	0.003		
	1	PTasad See 8		8.003		
		Wire Octay	3	0.002		
	3 00 - 4 00	Dolph Smith	8	0.101		

- 5. The table contains the following information:
 - **Hour**—period of time.
 - **Policy**—name of the policy.
 - Events—number of VPN events.
 - MBytes—number of megabytes transferred.
- 6. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 116).

Figure 116: Report Settings Dialog Box

🗿 Rep	iort Se	ttings	h - 1	licro.			
SONICWALL							
Report	Report Display Settings						
Number of Items 10 V Entries Per Item 10 V Select Hour 00 V 23 V Select Report Date							
May		v 2	004 🔽				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31						
Close)						

- 7. Select the number of items that will be displayed from the Number of Items list box.
- 8. Select the number of entries per item from the Entries per Item list box.
- 9. Select the beginning and ending hour that will be displayed in the report.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the VPN Services Summary Report

The Services Summary report displays the amount of traffic handled by each service during each hour of the specified day.

To view the Services Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the VPN Usage tree and click By Service. The By Service page appears (Figure 117).

Figure 117: By Service Page



- 5. The bar graph displays the amount of bandwidth used by each service during each hour of the day.
- 6. The table contains the following information:
 - **Protocol**—the service.
 - Events—number of events or "hits."
 - MBytes—number of megabytes.
 - % of MBytes—percentage of megabytes transferred by this service on the selected day, compared to all other services. For example, if 1,000 megabytes were transferred and 900 megabytes were handled by the HTTP service, the % of Mbytes field will display 90%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 118).

Figure 118: Report Settings Dialog Box

🗿 Report Settings 🔜 Micro 🔲 🗖 🔀							
SONICWALL							
Report	Displa	iy Sett	lings				
View C	attinar		-		4		
TICW 3	counga		Chare a	and Lab			
		-	0	AIK V			
		0	Table (Only			
Detect	Dener	Dete					
Select	Repor	t Date					
May		∨ 2	004 🔽				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
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2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31						
Close							

- 8. Select the type of chart to display from the **View Settings** area.
- 9. Select the year, month, and day that you would like to view.
- 10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Attack Reports

Attack reports show the number of attacks that were directed at or through the selected SonicWALL appliance(s). These include denial of service attacks, intrusions, probes, and all other malicious activity directed at the SonicWALL appliance or computers on the LAN or DMZ.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the attacks, see "Viewing the Attack Summary Report" on page 108.
- To view the attacks by attack category, see "Viewing the Attacks by Category" on page 109.
- To view the attacks by source IP address, see "Viewing the Errors Report" on page 111.
- To view a summary of the errors and exceptions, see "Viewing the Errors Report" on page 111.
- To view attacks over a period of time, see "Viewing Attack Reports Over Time" on page 113.
- To view errors and exceptions over a period of time, see "Viewing Errors Over Time" on page 116.

Viewing the Attack Summary Report

The Attack Summary report contains information on the number of attacks attempted on a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the Attack Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Attacks tree and click Summary. The Summary page appears (Figure 119).

Figure 119: Summary Page



- 5. The bar graph displays the number of attacks attempted during each hour of the day. The table contains the following information:
 - Hour—when the sample was taken.
 - Attacks—number of attack attempts.
 - % of Attacks—percentage of attacks during this hour, compared to the day. For example, if 1,000 attacks occurred during the day and 100 attacks occurred during the 2:00 time period, the % of Attacks field will display 10%.

6. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 120).

Figure 120: Report Settings Dialog Box

🗿 Rep	iort Se	ttings	- 11	licro	. 💶		
SONICWALL							
Report	Report Display Settings						
View Settings Chart and Table DAR Table Only							
Select	Repor	t Date				<u> </u>	
May		v 2	004 🔽				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31						
Close)						

- 7. Select the type of chart to display from the **View Settings** area.
- 8. Select the year, month, and day that you would like to view.
- 9. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Attacks by Category

The Attacks by Category report displays the attacks that occurred on the specified date, sorted by category. To view the Attacks by Category report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Attacks tree and click By Category. The By Category page appears (Figure 121).

Figure 121: By Category Page



- 5. The pie chart displays the percentage of each type of attack. To view source and destination information on the individual attacks, expand the category tree (indicated by a '+' sign).
- 6. The table contains the following information:
 - **Type**—the type of attack
 - Source—the IP address of the source
 - **Destination**—the IP address to the destination

Click the highlighted source or destination IP address to access the Whois Source Website.

- Attacks—number of attacks
- % of Attacks—percentage of this type of attack, compared to all other attack types. For example, if 5,000 attacks occurred during the day and the IP Spoof makes up 500 of the attacks, its % of Attacks field will display 10%.
- 7. By default, the GMS Reporting Module shows today's report, a pie chart, and the ten top categories. To change these settings, click **Settings**. The Report Settings dialog box appears (Figure 122).

Figure 122: Report Settings Dialog Box

	Point	Settin	gs -	Micro	sof	_ 🗆 ×	
SONICWALL							
Report	Disol	w Set	linas				
Numb	er of At	tack.Ca	tegories	10	•		
		Chi	art Type	BAR	Ŧ		
Select	Repor	t Date					
April		2	102 🔻				
April Sun	Mon	₹ 21 Tue	002 <u>*</u> Wed	Thu	Fri	Sat	
April Sun	Mon 1	Tue 2	02 💌 Wed 3	Thu 4	Fri S	Sat 6	
April Sun 7	Mon 1 8	- 21 Tue 2 9	002 💌 Wed 3 10	Thu 4 11	Fri 5 12	5at 6 13	
April Sun 7 14	Mon 1 8 15	 20 Tue 2 9 16 	Wed 3 10 17	Thu 4 11 18	Fri 5 12 19	5at 6 13 20	
April Sun 7 14 21	Mon 1 8 15 22	 21 Tue 2 9 16 23 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27	
April Sun 7 14 21 28	Mon 1 8 15 22 29	 Z P 16 23 30 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27	
April Sun 7 14 21 28 Elose	Mon 1 8 15 22 29	 Z 9 16 23 30 	Wed 3 10 17 24	Thu 4 11 18 25	Fri 5 12 19 26	5at 6 13 20 27	

- 8. Select the number of categories that will be displayed from the Number of Categories list box.
- 9. Select the type of chart from the Chart Type list box.
- 10. Select the year, month, and day that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected day. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing the Errors Report

The Errors Summary report contains information on the number of dropped packets on a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the Errors report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Attacks tree and click Errors. The Errors page appears (Figure 123).

Figure 123: Errors Page



- 5. The bar graph displays the packets that were dropped during each hour of the day.
- 6. The table contains the following information:
 - Hour—when the sample was taken.
 - Packets—number of dropped packets.
 - % of Packets—percentage of packets dropped during this hour, compared to the day. For example, if 1,000 packets were dropped during the day and 100 packets were dropped during the 1:00 time period, the % of Packets field will display 10%.
- 7. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 124).

Figure 124: Report Settings Dialog Box



- 8. Select the type of chart to display from the View Settings area.
- 9. Select the year, month, and day that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing Attack Reports Over Time

The Attacks Over Time report displays the daily number of attempted attacks during the specified time period. To view the Attacks Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Attacks tree and click Attacks Over Time. The Attacks Over Time page appears (Figure 125).

Figure 125: Attacks Over Time Page



- 5. The bar graph displays the number of attacks attempted each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Attacks—number of attacks.
 - % of Attacks—percentage of attacks on this day, compared to the time period. For example, if 10,000 attacks occurred during the time period and 1,000 attacks occurred on Thursday, its % of Attacks field will display 10%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 126).

Figure 126: Report Settings Dialog Box

😫 ViewPoint Date Range Selector 🔳 🗖 🔀						
SONICWALL						
View Settings •	Chart and Table BAR V Table Only					
Select last 0 (Note: Last Summarize	days before last summarization of report date is the top-most date					
under the Start or End	OR OR					
Select date range Start Date	End Date					
May 8, 2004 May 7, 2004 May 6, 2004 May 6, 2004 May 4, 2004 May 3, 2004 May 2, 2004 May 2, 2004 May 1, 2004 April 30, 2004 April 29, 2004	May 12. 2004 May 11. 2004 May 9. 2004 May 8. 2004 May 8. 2004 May 9. 2004 May 6. 2004 May 6. 2004 May 5. 2004 May 5. 2004 May 3. 2004					
Close	Close					

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note:* These settings will stay in effect for all similar reports during your active login session.

Viewing the Attacks by Category Over Time

The Categories Over Time report displays the number of attacks in each attack category during the specified time period.

To view the Categories Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Attacks tree and click **Categories Over Time**. The Categories Over Time page appears (Figure 127).

Figure 127: Categories Over Time Page



- 5. The bar graph displays the number of attacks attempted each day of the specified time period. To view source and destination information on the individual attacks, expand the category tree (indicated by a '+' sign).
- 6. The table contains the following information:
- 7. The table contains the following information:
 - Type—the type of attack

٠

- Source—the IP address of the source
- **Destination**—the IP address to the destination
- Click the highlighted source or destination IP address to access the Whois Source Website.
- Attacks—number of attacks
- % of Attacks—percentage of this type of attack, compared to all other attack types. For example, if 5,000 attacks occurred during the day and the IP Spoof makes up 500 of the attacks, its % of Attacks field will display 10%.
- 8. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 128).

Figure 128: Report Settings Dialog Box

🖹 ViewPoint Date Range Selector 🔳 🗖 🔀						
SONICWALL						
View Settings 💿	Chart and Table					
	BAR 💌					
0	Table Only					
Select last 0	days before last summarization					
(Note: Last Summariz	ed report date is the top-most date					
under the Start of End	OR					
Select date range						
Start Date	End Date					
May 8, 2004 🔺	May 12, 2004 🔨					
May 7, 2004	May 11, 2004					
May 5, 2004	May 9, 2004					
May 4, 2004	May 8, 2004					
May 3, 2004	May 7, 2004					
May 2, 2004 May 1, 2004	May 5, 2004					
April 30, 2004	May 4, 2004					
April 29, 2004 ⊻	May 3, 2004 💌					
Close	Close					

9. Select whether to display a chart and table or a table only.

10. Select from the following:

- To select a period of time before the last summarization, enter the number of days to view before the last summarization.
- To view a specific date range, select the starting and ending dates that you would like to view.
- 11. When you are finished, click **Close.** The GMS Reporting Module displays the report for the selected date range. *Note: These settings will stay in effect for all similar reports during your active login session.*

Viewing Errors Over Time

The Errors Over Time report displays the number of errors during the specified time period.

To view the Errors Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Attacks tree and click Errors Over Time. The Errors Over Time page appears (Figure 129).

Figure 129: Errors Over Time Page



- 5. The bar graph displays the number of packets that were dropped during each day of the specified time period.
- 6. The table contains the following information:
 - **Date**—when the sample was taken.
 - Dropped Packets—number of dropped packets.
 - % of Errors—percentage of dropped packets on this day, compared to the time period. For example, if 10,000 packets were dropped during the time period and 1,000 packets were dropped on Wednesday, its % of Attacks field will display 10%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 130).

ViewPoint Dat	e Range Selector 🔳 🗖 🔯				
SONICWALL					
View Settings 💿	Chart and Table				
	BAR 💌				
•	Table Only				
, in the second s					
Select last 0	days before last summarizatio				
(Note: Last Summariz	ed report date is the top-most date				
under the Start or End	d Date range tables.)				
Salact data ranga	OR				
Start Date	Ford Date				
May 8, 2004	May 12, 2004 A				
May 7, 2004	May 11, 2004				
May 6, 2004	May 10, 2004				
May 5, 2004	May 9, 2004				
May 4, 2004 May 3, 2004	May 8, 2004				
May 2, 2004	May 6, 2004				
May 1, 2004	May 5, 2004				
April 30, 2004	May 4, 2004				
April 29, 2004 💌	May 3, 2004 💌				
Close	Close				

Figure 130: Report Settings Dialog Box

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Virus Attacks Reports

Virus Attacks reports show the number of virus attacks that were directed at or through the selected SonicWALL appliance(s).

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the virus attacks, see "Viewing the Summary Report" on page 118.
- To view the top virus, see "Viewing the Top Viruses Report" on page 119.
- To view the virus attacks by top destinations, see "Viewing the Over Time Report" on page 120.
- To view virus attacks over time, see "Viewing the Over Time Report" on page 120.
- To view virus attacks over a period of time, see "Viewing the Top Viruses Over Time Report" on page 121.
- To view virus attacks by top destinations over time, see "Viewing Anti-Spyware Reports" on page 122.

Viewing the Summary Report

The Virus Attacks Summary report contains information on the number of virus attack attempts for the specified day.

To view the Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Virus Attacks tree and click Summary. The Summary page appears

Figure 131: Summary Page



Viewing the Top Viruses Report

The Virus Attacks Top Viruses report displays the top viruses for the specified date.

To view the Top Viruses, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Virus Attacks tree and click **Top Viruses**. The Top Viruses page appears.

Figure 132: Top Viruses Page



Viewing the Over Time Report

The Virus Attacks Over Time report displays the number of virus attempts over specified time range.

To view the Over Time, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Virus Attacks tree and click **Over Time**. The Over Time page appears.

Figure 133: Over Time Page



Viewing the Top Viruses Over Time Report

The Virus Attacks Top Viruses Over Time report displays the number of top virus attempts over specified time range.

To view the Top Viruses Over Time, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Virus Attacks tree and click Top Viruses Over Time. The Top Viruses Over Time page appears.

Figure 134: Top Viruses Over Time Page



Viewing Anti-Spyware Reports

SonicWALL Anti-Spyware is included within the SonicWALL Gateway Anti-Virus (GAV), Anti-Spyware and Intrusion Prevention Service (IPS) unified threat management solution. SonicWALL GAV, Anti-Spyware and IPS delivers a comprehensive, real-time gateway security solution for your entire network. You can generate the following Anti-Spyware reports:

- To enable Anti-Spyware logging in GMS, go to the section "Viewing a Spyware Summary" on page 122.
- To view Anti-Spyware summary information, go the section "Viewing a Spyware Summary" on page 122.
- To view Anti-Spyware logging in GMS by category, go to the section "Viewing Spyware Attempts by Category" on page 123.
- To view Anti-Spyware logging in GMS over pre-set time-intervals, go to the section "Viewing Spyware Attempts Over Set Time Intervals" on page 124.
- By Category Over Time
- By Source Over Time

Unlike other threat management solutions, SonicWALL Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service has the capacity to analyze files of any size in real-time without the need to add expensive hardware drive or extra memory. SonicWALL Gateway Anti-Virus, Anti-Spyware and Intrusion Prevention Service includes a pro-active alerting mechanism that notifies network administrators when a new threat is discovered. Granular policy tools and an intuitive user interface enable administrators to configure a custom set of detection or prevention policies tailored to their specific network environment. Network administrators can create global policies between security zones and group attacks by priority, simplifying deployment and management across a distributed network.

Viewing a Spyware Summary

To view a spyware Summary, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Click the Anti-Spyware option. GMS displays a list of Anti-Spyware options.
- 4. Click the **Summary** option. GMS displays the Anti-Spyware Summary page. The page contains columns of information for the following:
 - Hour The hour of the day for which the summary is provided.
 - Attempts The number of times the spyware attempted to infect the device during a pre-set time interval (the hour of the day is the default).
 - % of Attempts The percent of attempts the current spyware entry comprises as a portion of the aggregate number of spyware attempts on the device during a pre-set time interval (the hour of the day is the default).

Figure 135: Spyware Summary Page



5. Note this page displays the number of spyware attempts the occurred during two-hour intervals during the past day.

Viewing Spyware Attempts by Category

These reports display the spyware activity by category including the actual category or classification of the spyware, the priority, and the event/attacks type. By using the category as criteria, you can display details about the type/message text and number of events. To view spyware attempts by category, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Click the Anti-Spyware option. GMS displays a list of Anti-Spyware options.
- 4. Click the **By Category** option. GMS displays the By Category page which displays a list of Anti-Spyware attempts by category. The page contains columns of information for the following:
 - **Priority** Indicates a severity level of the spyware attempt. The values are 1 through 3 with 1 being high-danger and 3 being low-danger attempts. You can configure this value.
 - **Type** Indicates the name of the attempting spyware program. The list of spyware programs is dynamic and continues to expand all the time. Click on the highlighted intrusion type link to access the SonicAlert Website for more information on the intrusion attempt.
 - Source The IP address or DNS name of the device that is generating the spyware attempt.
 - **Destination** The IP address of the device receiving the spyware attempt.
 - Attempts The number of times the spyware attempted to infect the device using the category as a criteria.
 - % of Attempts The percent of attempts the current spyware entry comprises as a portion of the aggregate number of spyware attempts using the category as a criteria.





Viewing Spyware Attempts Over Set Time Intervals

You can display spyware attempts over a set time interval. These reports are available at the unit and group levels similar to the other summary reports. To view spyware attempts using pre-set time intervals as the viewing criteria, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Click the **Anti-Spyware** option. GMS displays a list of Anti-Spyware options. The page contains columns of information for the following:
- 4. Click the **Over Time** option. GMS displays the Over Time page which provides a snapshot of Anti-Spyware attempts over pre-set time periods. The default interval is by day. The page contains columns of information for the following:
 - **Date** The date for which the summary is provided.
 - Attempts The number of times the spyware attempted to infect the device during a pre-set time interval (the hour of the day is the default).
 - % of Attempts The percent of attempts the current spyware entry comprises as a portion of the aggregate number of spyware attempts on the device during a pre-set time interval (the hour of the day is the default).





Viewing Spyware Attempts By Category Over Time

You can generate reports that display the spyware activity by category, such as the category, priority, and events/ attacks over time. Using the category over time statistic as criteria for report generation provides details about the type/message text and number of events. To view Anti-Spyware attempts using categories over time intervals as the viewing criteria, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the Reports tab.
- 3. Click the Anti-Spyware option. GMS displays a list of Anti-Spyware options.
- 4. Click on the **By Category Over Time** option. GMS displays the Category Over Time page. The page contains columns of information for the following:
 - **Priority** Indicates a severity level of the spyware attempt. The values are 1 through 3 with 1 being high-danger and 3 being low-danger attempts. You can configure this value.
 - **Type** Indicates the name of the attempting spyware program. The list of spyware programs is dynamic and continues to expand all the time. Click on the highlighted spyware type link to access the SonicAlert Website for more information on the spyware attempt.
 - Source The IP address or DNS name of the device that is generating the spyware attempt.
 - Destination The IP address of the device receiving the spyware attempt.
 - Attempts The number of times the spyware attempted to infect the device during a pre-set time interval.
 - % of Attempts The percent of attempts the current spyware entry comprises as a portion of the aggregate number of spyware attempts on the device during a pre-set time interval.

Figure 138: Spyware By Category Over Time Page



Viewing Intrusion Prevention Reports

The Intrusion Prevention Service (IPS) reports show the number of attempted intrusions that occurred during the specified time period.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view a summary of the attacks, see "Viewing the Intrusion Prevention Summary Report" on page 126.
- To view the attacks by source IP address, see "Viewing the Errors Report" on page 111.
- To view a summary of the errors and exceptions, see "Viewing the Errors Report" on page 111.
- To view attacks over a period of time, see "Viewing Attack Reports Over Time" on page 113.
- To view errors and exceptions over a period of time, see "Viewing Errors Over Time" on page 116.

Viewing the Intrusion Prevention Summary Report

The Attack Summary report contains information on the number of attempted intrusions on a SonicWALL appliance or group of SonicWALL appliances during the specified day.

To view the IPS Summary report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Intrusion Prevention tree and click Summary. The Summary page appears (Figure 139).

Figure 139: Summary Page



- 5. The bar graph displays the number of intrusions attempted during each hour of the day. The table contains the following information:
 - Hour—when the sample was taken.
 - Attacks—number of intrusion attempts.
 - % of Attacks—percentage of intrusions during this hour, compared to the day. For example, if 1,000 intrusions occurred during the day and 100 intrusions occurred during the 2:00 time period, the % of Intrusions field will display 10%.
- 6. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 140).

Figure 140: Report Settings Dialog Box



- 7. Select the type of chart to display from the View Settings area.
- 8. Select the year, month, and day that you would like to view.
- 9. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing Intrusion Attempts by Category

These reports display the intrusion activity by category including the actual category or classification of the intrusion, the priority, and the event/attacks type. By using the category as criteria, you can display details about the type/message text and number of events. To view intrusion attempts by category, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Click the Intrusion option. GMS displays a list of Intrusion options.
- 4. Click the **By Category** option. GMS displays the By Category page which displays a list of intrusion attempts by category. The page contains columns of information for the following:
 - **Priority** Indicates a severity level of the intrusion attempt. The values are 1 through 3 with 1 being highdanger and 3 being low-danger attempts. You can configure this value.
 - **Type** Indicates the name of the attempting intrusion program with a link to provide more information about the intrusion attempt. The list of intrusion programs is dynamic and continues to expand all the time. Click on the highlighted intrusion type link to access to access the SonicAlert Website for more information on the intrusion attempt.
 - Source The IP address or DNS name of the device that is generating the intrusion attempt.
 - Destination The IP address of the device receiving the intrusion attempt.
 - Attempts The number of times the intrusion attempted to infect the device using the category as a criteria.
 - % of Attempts The percent of attempts the current intrusion entry comprises as a portion of the aggregate number of intrusion attempts using the category as a criteria.

Figure 141: Intrusion By Category Page



Viewing Intrusions Over Time

The Over Time report displays the daily number of intrusion attempts during the specified time period.

To view the Intrusions Over Time report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select the global icon, a group, or a SonicWALL appliance.
- 4. Expand the Intrusion Prevention tree and click Intrusions Over Time. The Intrusions Over Time page appears (Figure 142).



Figure 142: Intrusions Over Time Page

5. The bar graph displays the number of intrusions attempted each day of the specified time period.

- 6. The table contains the following information:
 - Date—when the sample was taken.
 - Intrusions—number of intrusion attempts.
 - % of Intrusions—percentage of intrusion attempts on this day, compared to the time period. For example, if 10,000 intrusion attempts occurred during the time period and 1,000 intrusion attempts occurred on Thursday, its % of Intrusions field will display 10%.
- 7. To change the date range of the report, click **Settings**. The Reporting Date Range Selector dialog box appears (Figure 143).

Figure 143: Report Settings Dialog Box

ViewPoint Date	e RangeSelector 🔳 🗖 🔀					
SONICWALL						
View Settings 💿	Chart and Table					
	BAR 💌					
0	Table Only					
Select last 0	days before last summarization					
(Note: Last Summariz	ed report date is the top-most date					
under the Start or End	f Date range tables.)					
e	OR					
Select date range	End Date					
May 0, 0004	Line do cont					
May 8, 2004	May 12, 2004					
May 6, 2004	May 10, 2004					
May 5, 2004	May 9, 2004					
May 4, 2004	May 8, 2004					
May 3, 2004	May 7, 2004					
May 2, 2004 May 1, 2004	May 5, 2004					
April 30, 2004	May 4, 2004					
April 29, 2004 🛩	May 3, 2004 💌					
Close	Close					

- 8. Select whether to display a chart and table or a table only.
- 9. Select from the following:
 - To select a period of time before the last summarization, enter the number of days to view before the last summarization.
 - To view a specific date range, select the starting and ending dates that you would like to view.

10. When you are finished, click Close. The GMS Reporting Module displays the report for the selected date range.

Note: These settings will stay in effect for all similar reports during your active login session.

Viewing Intrusion Reports By Category Over Time

You can generate reports that display the intrusion activity by category, such as the category, priority, and events/ attacks over time. Using the category over time statistic as criteria for report generation provides details about the type/message text and number of events. To view intrusion attempts using categories over time intervals as the viewing criteria, perform the following steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Click the Intrusion Prevention option. GMS displays a list of Intrusion Prevention options.
- 4. Click on the **By Category Over Time** option. GMS displays the Category Over Time page. The page contains columns of information for the following:
 - **Priority** Indicates a severity level of the intrusion attempt. The values are 1 through 3 with 1 being high-danger and 3 being low-danger attempts. You can configure this value.
 - **Type** Indicates the name of the attempting intrusion program. The list of intrusion programs is dynamic and continues to expand all the time.

Click on the highlighted intrusion type link to access to access the SonicAlert Website for more information on the intrusion attempt.

- Source The IP address or DNS name of the device that is generating the intrusion attempt.
- Destination The IP address of the device receiving the intrusion attempt.
- Intrusions The number of attempted intrusions during a pre-set time interval.
- % of Attempts The percent of attempts the current intrusion entry comprises as a portion of the aggregate number of intrusion attempts on the device during a pre-set time interval.

Figure 144: Intrusions By Category Over Time Page



Viewing Authentication Reports

The login reports show user logins, administrator logins, and failed login attempts for users and administrators.

Note: All reports appear in the Firewall's time zone.

Select from the following:

- To view user logins, see "Viewing the User Login Report" on page 131.
- To view administrator logins, see "Viewing the Administrator Login Report" on page 132.
- To view failed login attempts, see "Viewing the Failed Login Report" on page 133.

Viewing the User Login Report

The user login report shows users that logged on to the SonicWALL appliance during the specified day to bypass content filtering or to remotely access local network resources.

To view the User Login report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Authentication tree and click User Login. The User Login page appears (Figure 145).

Figure 145: User Login Page

Reports	Engy Fw: User Login (user: odr	nin type: Administrators)	Logout
General Bendwidth Rol	User Logins for 《 August 26, 2005	·	66
Services		Desinging receive 110 (471 - Next 10 (1 - 2 - 3 - 4 - 5 - 5 - 7 - 8)	
Web Usage Browse Time Web Filter FTP Usage Mail Usage VPN Usage Attacks	Time.▲ 01.37.02 06.08.39 09.27.42 09.28.50 09.32.01 09.38.34 09.38.43	Source 66: 121 161: 148 67: 115: 110: 56 172: 182: 2148 172: 182: 2149 172: 182: 2148 172: 182: 2148 172: 182: 276 172: 182: 2001	
Virus Attacks Anti-Spyware Intrusion Prevention Authentication User Logn	09.34.45 10.06.42 10.07.13 10.07.13	MAYLANG 9025 MHYLANG 9025 MHYLANG 9025 MHYLANG 9025	
Admin Logn Field Logn • Configuration • Log Viewer • Real-Time Viewer	Date generation of the two processing with Date of generation of the two processing of the Tay Berry ID, Tay University ID, Berry ID, Extrans Park Rev 10, Sile Filler-Herry, 1	ngel (Dave Johns) Dave XXII, Bernsy10 Nex Filter-Nexe, Whole #1 Search Enabled/His, History/0 To 22	

- 5. The table contains the following information:
 - User—the user name.
 - **Time**—time the user logged in.
- 6. The GMS Reporting Module shows today's report. To change report settings, click **Settings**. The Report Settings dialog box appears (Figure 146).

Figure 146: Report Settings Dialog Box

🗿 Report Settings 💿 Micro 🔳 🗖 🔀							
SONICWALL							
The point	Chapte	ay ben					
View Settings							
			B	AR V			
		0	Table (Only			
Select	Repor	t Date					
Select	repor	r bone				·	
May		v 2	004 🔽				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30 31							
Close							

- 7. Select the type of chart to display from the View Settings area.
- 8. Select the year, month, and day that you would like to view.
- 9. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Administrator Login Report

The administrator login report shows successful administrator logins during the specified day. This report is useful for identifying misuse and unauthorized management of a SonicWALL appliance.

To view the Admin Login report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Authentication tree and click Admin Login. The Admin Login page appears (Figure 147).

Figure 147: Admin Login Page

Reports 🥼	MyPROSORD: Admin Login (user: admin type: Administrators)	Logout
Status Bandwidth ROI	Admin Logins for 《 August 30, 2005 》	<u>م</u> ه ا
Services	Displaying records 1.3 of 3	
Web Usage Browse Time Web Filter FTP Usage Mail Usage	Time A Scourt 13.26:40 ROUAN-7406 17:10:37 ROUAN-7406 19:18:02 ROUAN-7406	
VPN Usage Attacks Virus Attacks Anti-Spyware Intrusion Prevention Authentication User Logn Admit Logn Configuration Log Viewer	 August produced for threepoint. Product Twee (US & Canada) August produced for threepoint. Product Twee (US & Canada) August prevaled bread on data summarized and MC(12005 87.25-51.000) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (EAR) Prod. Croping Types (Chart & Tratis) Chart Type (

- 5. The table contains the following information:
 - User—the user name.
 - **Time**—time the user logged in.

The GMS Reporting Module shows today's report. To change report settings, click Settings. The Report Settings dialog box appears (Figure 148).

Figure 148: Report Settings Dialog Box

🗿 Report Settings 💿 Micro 🔳 🗖 🔀							
SONICWALL							
Report	Report Display Settings						
View Settings Chart and Table BAR Select Report Date							
May	L	✓ 2	004 💟				
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30 31							
Close							

- 7. Select the type of chart to display from the View Settings area.
- 8. Select the year, month, and day that you would like to view.
- 9. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Failed Login Report

The failed login reports shows failed login attempts for users and administrators that attempted to log on to the SonicWALL appliance during the specified day. This report is useful for identifying unauthorized access attempts and potentially malicious activity.

To view the Failed Login report, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Authentication tree and click Failed Login. The Failed Login page appears (Figure 149).

Figure 149: Failed Login Page



- 5. The table contains the following information:
 - User—the user name.
 - **Time**—time the user logged in.
 - IP Address—IP address of the user.
- The GMS Reporting Module shows today's report. To change report settings, click Settings. The Report Settings dialog box appears (Figure 150).

Figure 150: Report Settings Dialog Box

🗟 Report Settings 🔛 Micro 📳 🗖 🔀						
SONICWALL						
Report Display Settings						
View Settings O Chart and Table BAR V						
		0	Table	Only		
Select Report Date						
May v 2004 v						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30 31						
Close						

- 7. Select the type of chart to display from the View Settings area.
- 8. Select the year, month, and day that you would like to view.
- 9. When you are finished, click Close. The GMS Reporting Module displays the report for the selected day.

Viewing the Log

The Log Viewer contains detailed information on each transaction that occurred on the SonicWALL appliance. This information is stored for the time that you specified in the configuration settings.

Note: The Log Viewer displays raw log information for every connection. Depending on the amount of traffic, this can quickly consume a large amount of space in the database. It is highly recommended to be careful when choosing the number of days of information that will be stored. For more information, see "Configuring GMS Reporting Module Settings" on page 10.

Viewing the Log for a SonicWALL Appliance

To view the Log, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Log Viewer tree and click Search. The Search page appears (Figure 151).

Figure 151: Search Page

Reports 1	PRO-8860 (Surreyvale) : See		Logout 📀		
• Status	Select Search Critinia				
Bandwidth ROI	Start Oute:	09/27/2005 💌	Start Time:	00.00.00	
• Services	End Date:	08/27/2005	End Time:	22 59 59	
Web Usage	Hessage Category:	Connections M			
Browse Time Wab Either	Source IP/User;	AI			
FTP Usage	Destination IP/Hostname:	AL .			
Mail Usage	Message Text:	(blank for all			
VPN Usage Attacks	Match case:				
Virus Attacks	Results Per Page:	600 m			
Anti-Spyware Intrusion Prevention Authentication Configuration Log Viewer Second	Note: Specifying date, time,	Generate Report IP address, and Message Category will	result in Laste	er report generation.	

- 5. Select the date to view from the **Date** list box.
- 6. Enter the starting time of events to view in the Start Time field.
- 7. Enter the ending time of events to view in the End Time field.
- 8. Select the type of events to view from the Message Category list box.
- 9. Enter the source IP address to view in the Source IP Address field. To view all IP addresses, enter All.
- 10. Enter the destination IP address to view in the **Destination IP Address** field. To view all IP addresses, enter All.
- 11. Select the number of entries to display per page from the Results Per Page field.
- 12. Click Generate Report. The Log Viewer Results page appears (Figure 152).
Figure 152: Log Viewer Results Page

Reports		P	PRO 4004 (Sunnyvale) : Search (user: gmsdoo type: Operators)						
Status Bandwidth			og Search Results for / mnections	August 27, 2505 00	00:00 to August 27, 2	005 23 59 59	Message C	alogory.	
ROI Services					- TANK PERSONAL PROPERTY				
a Minh Linner									
			TIME	Source/User	DESTINATION	PROTOCOL.	Sic Pat	Dut Post	Sec Interface
• Browse Time			88/77/2006 10 17 25	10.0.14.5	160 165 10 1	tro-litted	66597	443	UNIAN.
Web Filter			68/77/2005 10 17 20	10.0.14.5	297 568 57 1	trohnes	55597	443	101470
ETP Usage			08/27/2005 10:16:26	10 0 14 5	192 168 12 1	trolites	46464	443	WAR
and the state of the			06/27/2005 10 16 26	10.0.14.5	192 568 12 1	Icolution	56565	443	00.650
• Mail Usage			88/27/2005 10 15 26	10.0.14.5	192 168 12 1	tophites	56536	443	VUAN
VPN Usage			08/27/2005 10:15:26	10.0 14.5	192,168,12,1	tcphttps	56536	443	WAN
- Attacks			08/27/2005 10:14:26	10 0.14 5	192 168 12 1	tophttps	56507	443	WAN
- Children and a state of the			06/27/2006 10 14:26	10.0.14.5	192 168 12 1	tophttps	56507	443	WARE
• VILLE ATTACK	- 14 C		08/27/2005 10 13:26	10 0.14.5	192,968,12,1	1cp/Https:	56465	443	WAN
 Anti-Spyware 			08/27/2005 10 13 26	10.0.14.5	192,168,12.1	1cp/timps	56465	443	WAN
A Intrusion Pre	- internation		06/27/2005 10:12:26	10.0.14.5	192.168.12.1	tcp/mps	56436	-443	100404
	ninin ann		06/27/2005 10 12:26	10.0.14.5	192,168,12,1	tephttps	56436	443	WARE .
 Authenticatic 	n		08/27/2006 10 11 26	10.0.14.5	192,168,12.1	top/https:	\$6407	443	WAN
 Configuration 	n		08/27/2005 10:11:26	10.0.14.5	192.968.12.1	tephtps	56457	443	WAN
Log Marine			08/27/2006 10:10:26	10.0.14.5	192,168,12,1	1cp/https	56378	443	WVA04
a tide Avenue			08/27/2005 10:10:26	10.0.14 5	192, 168, 12, 1	trphttps	56378	443	WAN
Bearch			06/27/2005 10:09:26	10 0 14 5	192 168 12 1	tcphttps	58348	443	WA21
		2	08/27/2006 10:09:26	10.0.14.5	102,168-12.1	tophittps	56348	443	WAN
		r	08/27/2005 10:09:26	10.0.14.5	192,168,12.1	1cp/hitps	\$6318	-443	VVAN
			08/27/2005 10:08:26	T0.0.14 S	192, 168, 12, 1	tcp/httpit	56318	443	WARE
			08/27/2005 10:07:26	10.0.14.5	192 168 12 1	tcp/mps	56789	443	VYAR
			86/27/2005 10:07.26	10.0.14.5	192.168.12.1	tcphtps	56289	443	VVADE
			06/27/2005 10:06:58	192.168.12.1	10.0.14.5	udp/3162	361	3162	LAN
			06/27/2005 10 06 SE	192 168 12 1	192 168 168 18	udp/162	363	162	LAN
			06/27/2005 T0 96 58	192.168.12.1	10.0.14.5	utp/3162	161	3162	LAN
			05/27/2005 10 05 58	192.168.12.1	70.0.14.4	utip:162	361	162	LAN
			00/27/2005 10:06 58	192.368.12.1	70.0.54.4	udp/162	761	162	LAN
			00/27/2005 10:06:58	192.168.12.1	122, 160, 160, 10	udp/162	101	162	LAR
			NE/17/2009 10:06 25	10 0 14 0	102 100 12 1	to principal	66260	245	MARKEN .
			AUTO2004 N 06 28	10 0 14 0	100.000.12.1	A CONTRACTOR OF A CONTRACTOR OFTA CONTRACTOR O	642221	413	LATERS .
			88/93/3006 to 65 36	10 0 14 5	100.100.12.1	to provide the	66234	413	WAR.
			00/07/2005 10:00 29	10.0 14.5	987 955 47 9	Lin Baller	68262	413	IN AN
			08/77/2006 10:04:26	10.0 14.5	112 142 17 1	trobuse	66363	413	WART .
			10 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	10.0.14.0	1996, 1999, 14, 1	0.07 0.075	100.000		to all

13. Search through the entries to find the information for which you are searching. To view the next page of entries, click **Next**.

14. To generate another report, click Search again in the Log Viewer Tree.

Scheduling GMS Reporting

SonicWALL Global Management System (SonicWALL GMS) Reporting can automatically send reports to any email addresses that you specify.

Note: These reports are affected by the presentation options that you configured for your user ID. For more information, see "Configuring Presentation Options" on page 14.

To view currently scheduled reports or configure new reports, follow these steps:

- 1. Start and log into SonicWALL GMS.
- 2. Click the **Reports** tab.
- 3. Select a SonicWALL appliance.
- 4. Expand the Configuration tree and click **Scheduled Reports**. The Scheduled Reports page appears (Figure 153).

Figure 153: Scheduled Reports Page

Reports 1	PRO.4000 (Summyvels) : Scheduled Reports (user: gmsdoc type: Operators)	Logout
Status Bandwidth ROI Services Web Usage Browss Time Wob Filter CTD Usage	You do not have permissions to update this screen. Add Addition Pechadre Report and Add Daily Scheduled Report add Add Multi-Day Scheduled Report Emmary of Scheduled Report	
Mail Usage Mail Usage VPN Usage Attacks Virus Attacks Anti-Spywars Intrusion Prevention Authentication Configuration	Select All Scheduled Reports Control	To Email Address
Scheidard Reports Semanter Settings D Log Viewer		

5. The Scheduled Reports page contains a list of currently scheduled reports. To edit a report, select its radio button and click **Edit**. To delete a report, select its radio button and click **Delete**.

Select from the following:

- To create a new daily report, see "Scheduling a Daily Report" on page 137.
- To create a new weekly or monthly report, see "Scheduling a Weekly or Monthly Report" on page 141.

Scheduling a Daily Report

By default, daily reports are sent out once a day at 03:00 GMT and contain information for the previous day. To change when they are sent, see "Configuring Email/Archive Settings" on page 12. To configure a new daily report, follow these steps:

1. From the Scheduled Reports page, click the **Add Daily Report** button. The Daily Reports page appears (Figure 154).

Figure 154: Daily Reports Page

n	Description	<u> </u>
) tmail		
SMIP Ser	verz 10.50.128.230 Email Subjects	
Destination Enuli Addresses (semicolon separat	tmail Body:	1
Source Email Addr	ress: Inux5@sonicwall.com	
Send Reports Inline ly default, reports are sent as attachments. Only si	ngio reports can be sent inline.)	
Archive		
Save Direct	lory:	
/ path is invalid, default path is [sgms_directory]/Vi	iewpoint/reports.)	
Generate Reports in XMI, Format		
Include all data in a single report		
Zip Reports into a single file		
Password Protect the Zip File		
Passw	rord:	
Template Folder Ra (Only fan suntan man	Americ	
front on concern tabe	xts)	
Requires only the folder name and not the complete Configure Filters/Options <u>Hote:</u> You can set filters and display options to be ap	path.) pplied for reports in this schedule here).	
Requires only the folder name and not the complete Configure Filters/Options Rote, You can set filters and display options to be ap	path.) pplied for reports in this schedule here). Description	
Requires only the folder name and not the complete Contigure Filters:Options Inde: You can set litters and display options to be ap optic List Pagent Loss Report	path.) pplied for reports in this schedule here). Description	
Requires only the folder name and not the complete Contigure Filters/Options Inter, You can set liters and display options to be ap option List C Report Logn Reports Status Reports	path.) pplied for reports in this schedule here). Description Login Reports Status Reports	_
Configure FiltersiOptions Configure FiltersiOptions Configure FiltersiOptions Configure Filters and display options to be ap Configure Filters Configure Configure Filters Configure Filters Configure Config	path.) pplied for reports in this schedule here). Destructor Login Reports Status Reports Status Reports Bandwidth Reports	
Cooperation reported in the complete Configure Filters/Options Configure	path.) pplied for reports in this schedule here). Destruction Login Reports Status Reports Bandwidth Reports ROI reports	
Configure Fitters:Options Configure Fitters	path.) pplied for reports in this schedule here). Destription Login Reports Status Reports Bandwith Reports Roll reports Sence Reports	
Contigure Fitters:Options Contigure Fitters	path.) paped for reports in this schedule terre). Description Login Reports Status Reports Bandwidti Reports ROI reports Service Reports VPN Recorts	
Requires only the folder name and not the complete Contigure Filters/Options Inter You can set liters and display options to be a coport List C Report C Logn Reports C Status Reports C Status Reports C Senice Reports C Senice Reports C VPH Reports C V	path.) pplied for reports in this schedule here).	
Configure FiltersiOptions Configure Conf	path.) pplied for reports in this schedule here). Destruction Login Reports Status Reports Bandwidth Reports ROI reports VPN Reports VPN Reports VPN Reports VPN Reports ROI seports Proves Time securits	
Configure Fitters:Options Configure Configu	path.) paped for reports in this schedule here). Destruction Login Reports Status Reports Bandwidth Reports Roll reports Service Reports VPN Reports VPN Reports WebUsage reports Broose Time reports WebUsage reports	
Contigure Fitters:Options Inde::You can set litters and display options to be a port List Contigure Fitters:Options Inde::You can set litters and display options to be a port List Contigure Fitters:Options Contigure Fitter:Options Contigure Fitters:Options C	path.) paped for reports in this schedule here). Destription Login Reports Status Reports Bandwith Reports Bandwith Reports Roll reports Service Reports VPN Reports WebUsage reports Browser Time reports WebFilter reports ETD Reports	
Contigure Fitters:Options Contigure Fitters:Op	path.) path.) Destrictor Login Reports Status Reports Status Reports Status Reports Bandwidti Reports ROI reports VPN Reports VPN Reports VVBUSage reports Browse Time reports WebFilter reports FTP Reports Mult Reports	
Koopaires only the folder name and not the complete Contigure Filters/Options Inte: You can set litters and display options to be a coort List C Report Status Reports Status Reports Senice Reports Senice Reports VPN Reports VPN Reports VPN Reports VPN Reports Filters Reports VPN Reports Filters Reports Mail Reports Mail Reports Mail Reports Mail Reports Mail Reports Koopaira Koopa	path.) paped for reports in this schedule terre). Destriction Login Reports Status Reports Bandwithi Reports ROI reports Service Reports VPN Reports VPN Reports VPN Reports WebUsage reports Brosse Timu reports WebFilter reports FTP Reports Mail Reports And Reports	
Konguires only the folder name and not the complete Contigure Filters/Options Inter: You can set litters and display options to be a coort Liet C Report C Logn Reports C Status Reports C Status Reports C Senice Reports C VPW Reports C VPW Reports C WebUsage Reports C WebUsage Reports C WebUsage Reports C Mail Reports C	path.) pplied for reports in this schedule here).	
Contigure FittersiOptions Contigure FittersiOption Contigure FittersiOptions Contigure FittersiOptions Contigure FittersiOptions Contigure FittersiOptions Contigure FittersiOptions Contigure FittersiOption C	path.) paped for reports in this schedule here).	
Requires only the folder name and not the complete Contigure Fitters/Options Inde: You can set litters and display options to be a port List	path.) paped for reports in this schedule here).	

- 2. Enter a name for the report in the Scheduled Report Name field.
- 3. To send the report, select the **Email** check box.
- 4. By default, the GMS Reporting Module will use the Simple Mail Transfer Protocol (SMTP) server that was specified during SonicWALL GMS installation. To change it, enter the IP address or hostname of the SMTP server in the **SMTP Server Address** field.
- 5. Enter the Destination e-mail addresses in the **Destination Email Addresses** field. Make sure each e-mail address is separated by a semicolon (;).
- 6. By default, the GMS Reporting Module will use the e-mail address of the user logged into SonicWALL GMS as the Sender e-mail address. To change it, enter a new Sender e-mail address in the **Source Email Address** field.

- 7. Enter the Subject Line that will appear in reports sent from the GMS Reporting Module in the **Email Subject** field.
- 8. Enter text that will appear in the message body in the Email Body field.
- 9. To copy the contents of the report into the body of the email message, select the **Send Reports Inline** check box. To send the file as an email attachment, make sure this check box is deselected.

Note: Reports can only be sent inline when all data is sent in a single report.

10. To archive the file on the server's hard disk, select the **Archive** check box and enter a path in the **Save Directory** field.

Specify the directory where the file will be archive in the Save Directory field.

- 11. Optional. To specify a specific date, enter the date in the Report Date field.
- 12. If you are using custom reports, specify the folder location of the template files in the **Template Folder Name** field. For more information, see Chapter 5, "Scheduling GMS Reporting."
- 13. To compress the reports into a single file, select the Zip Reports into a single file check box.
- 14. To include all of the data in a single report, select the Include all data in a single report check box.
- 15. To password-protect the Zip file, select the **Password Protect the Zip File** check box and enter the password in the **Password** field.
- 16. Click the Configure Filters/Options button. The Configure Filters/Options page appears (Figure 155).

Figure 155: Configure Filters/Options Page

Table Only	
ofault Chart Turns	
Sommary/Over Time Charts:	BAR M
User Based Charts: P	PIE 💌
lumber Of Items	
Number Of Top Sites:	10 💌
Number Of Top Users:	10 💌
Number Of Sites By User/Users By Site:	5
(Default: For Non Sites/Users)	
Number Of Items:	10
Number Of Entries Per Item:	10 💌
iclusion Filter Parameters	
Site List:	(comma separated)
User List:	(comma separated) Uhole Name/JP
Hours: Start End	
00 w 23 w	

- 17. Select whether the reports will contain a chart and table or table only.
- 18. Select whether Summary and Over Time charts will be displayed as bar graphs or plots from the **Summary**/ **Over Time Charts** list box (default: BAR).
- 19. Select whether User charts will be displayed as pie charts, bar graphs, area charts, or plots from the User Based Charts list box (default: PIE).
- 20. Select the number of sites to display in Top Sites reports (default: 10).

- 21. Select the number of users to display in Top Users reports (default: 10).
- 22. Select the number of sites to display in Sites by User reports (default: 5).
- 23. Select the number of items to display in all other reports (default: 10).
- 24. Select the number of entries per item to display in all other reports (default: 10).
- 25. To only display data for a specified group of web sites, enter the URL of each site (separated by commas) in the Site List field. Because this field uses pattern matching, entries such as "yahoo.com" will display data for mail.yahoo.com, shopping.yahoo.com, and so on.
- 26. To only display data for a specified group of users, enter the username of each user (separated by commas) in the User List field. Because this field uses pattern matching, entries such as "john" will display data for johnm, 123john, and so on.
- 27. To configure the default start and end times for hourly reports, select a start and end time from the **Start** and **End** list boxes.
- 28. Click the Update button to apply changes.

29. In the Daily Reports page, select the daily reports that will be included in the e-mail message:

- User Login—shows users that logged on to the SonicWALL appliance to bypass content filtering or to remotely access local network resources.
- Admin Login-shows successful administrator logins for the SonicWALL appliance.
- Failed Login—shows failed login attempts for users and administrators that attempted to log on through the SonicWALL appliance.
- Status Summary-status of the SonicWALL appliance during each hour.
- Bandwidth Summary—amount of traffic handled by the SonicWALL appliance during each hour.
- Bandwidth Top Users—displays the users who used the most bandwidth.
- Service Summary—amount of traffic handled by each service during each hour.
- VPN Summary-amount of VPN traffic handled by the SonicWALL appliance during each hour.
- VPN Top Users—displays the users who used the most VPN bandwidth.
- VPN By Policy—displays VPN usage by policy.
- VPN By Policy hourly—displays hourly VPN usage by policy.
- VPN By Service—displays VPN usage by service.
- Web Usage Summary—amount of HTTP bandwidth handled by the SonicWALL appliance during each hour of the day.
- Web Usage Top Sites—displays the web sites that used the most HTTP bandwidth.
- Web Usage Top Users-displays the users who used the most HTTP bandwidth.
- Web Usage Sites By User, By Site—displays a list of all users, their top sites, the number of hits to each site, and the amount of data transferred.
- Web Filter Summary—displays the number of times users attempt to access blocked sites during each hour.
- Web Filter Top Sites—displays the top blocked web sites that users attempted to access.
- Web Filter Top Users—displays the users who made the most attempts to access blocked sites.
- Web Filter Sites By User, By Site—displays a list of all users, their top sites, and the number of attempts that were made to access each site.
- FTP Usage Summary—amount of FTP bandwidth handled by the SonicWALL appliance.
- FTP Usage Top Users-displays the users who used the most FTP bandwidth.
- Mail Usage Summary—amount of mail handled by the SonicWALL appliance.
- Mail Usage Top Users—displays the users who sent and received the most mail.
- Attacks Summary—number of attack attempted on the SonicWALL appliance.
- Attacks By Category—displays the attacks that occurred, sorted by category.
- Attacks By Source—displays the top sources of attacks.
- Attacks Errors and Exceptions—number of errors and exceptions on the SonicWALL appliance.
- Intrusion Summary-number of intrusions attempted on the SonicWALL appliance.
- Intrusions By Category—displays the intrusion attempts that occurred, sorted by category.
- Intrusions By Source—displays the top source that generated intrusion attempts.
- Intrusions By Destination—displays the top destinations that generated intrusion attempts.

30. When you are finished, click Add. The new report will appear in the list on the Scheduled Reports page.

Scheduling a Weekly or Monthly Report

By default, weekly reports are sent out every Monday at 03:00 GMT and contain information for the previous week. Monthly reports are sent out on the second day of every month at 03:00 GMT and contain information for the previous month. To change when they are sent, see "Configuring Email/Archive Settings" on page 12. To configure a new weekly or monthly report, follow these steps:

1. From the Scheduled Reports page, click the **Add Multi-Day Report** button. The Multi-Day Reports page appears (Figure 156).

Figure 156: Multi-Day Reports Page

Itiple Day EMail Report Configuration			
	Rame	Description	10
Linal			
SMIP 5	Server: 10.50 128 230	Email Subject:	
Destination Email Addresses (semicolon separ	rated):	Email Body:	
Source Linal Ad	ddress: Inux5@soricwal.com		
Send Reports Inline			
y detault, reports are sent as attachments. Unly	single reports can be sent	name.)	
Archive			
path is invalid, default path is [squar, directory].	/Viewpoint/reports.)	-	
Weekly O Monthly			
Generate Reports is XML Format			
Include all data in a single report			
Tip Reports into a sincle file			
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- 2. Enter a name for the report in the Scheduled Report Name field.
- 3. Enter a description for the report in the **Description** field.

- 4. To send the report, select the **Email** check box.
- 5. By default, the GMS Reporting Module will use the Simple Mail Transfer Protocol (SMTP) server that was specified during SonicWALL GMS installation. To change it, enter the IP address or hostname of the SMTP server in the SMTP Server Address field.
- 6. Enter the Destination e-mail addresses in the **Destination Email Addresses** field. Make sure each e-mail address is separated by a semicolon (;).
- 7. By default, the GMS Reporting Module will use the e-mail address of the user logged into SonicWALL GMS as the Sender e-mail address. To change it, enter a new Sender e-mail address in the **Source Email Address** field.
- 8. Enter the Subject Line that will appear in reports sent from the GMS Reporting Module in the **Email Subject** field.
- 9. Enter text that will appear in the message body in the Email Body field.
- 10. To copy the contents of the report into the body of the email message, select the **Send Reports Inline** check box. To send the file as an email attachment, make sure this check box is deselected.

Note: Reports can only be sent inline when all data is sent in a single report.

11. To archive the file on the server's hard disk, select the **Archive** check box and enter a path in the **Save Directory** field.

Specify the directory where the file will be archive in the Save Directory field.

- 12. Select whether the report will be sent Weekly or Monthly.
- 13. If you are using custom reports, specify the folder location of the template files in the **Template Folder Name** field. For more information, see Chapter 5, "Scheduling GMS Reporting."
- 14. To compress the reports into a single file, select the Zip Reports into a single file check box.
- 15. To include all of the data in a single report, select the Include all data in a single report check box.
- 16. To password-protect the Zip file, select the **Password Protect the Zip File** check box and enter the password in the **Password** field.
- 17. Click the Configure Filters/Options button. The Configure Filters/Options page appears (Figure 155).

Figure 157: Configure Filters/Options Page

Delault Display Type	_		
 Chart and Table Table Only 			
Default Chart Type			
Summary/Over Time Charts: BAR			
User Based Charts:		~	
Number Of Items	_		
Number Of Top Sites:	10		
Number Of Top Users:	10	*	
Number Of Sites By User/Users By Site:	6		
(Default: For Non Sites/Users)			N
Number Of Items:	10		44
Number Of Entries Per Item:			
Inclusion Filter Parameters	_		
Site List:			(comma separated)
User List:			(comma separated) 📃 Whole Name/IP
Hours: Start End			
(Note: Site List and Hours settings are a reports respectively).	pplical	ble ont	y for the By Site and By Hour

- 18. Select whether the reports will contain a chart and table or table only.
- 19. Select whether Summary and Over Time charts will be displayed as bar graphs or plots from the **Summary**/ **Over Time Charts** list box (default: BAR).
- 20. Select whether User charts will be displayed as pie charts, bar graphs, area charts, or plots from the User Based Charts list box (default: PIE).
- 21. Select the number of sites to display in Top Sites reports (default: 10).
- 22. Select the number of users to display in Top Users reports (default: 10).
- 23. Select the number of sites to display in Sites by User reports (default: 5).
- 24. Select the number of items to display in all other reports (default: 10).
- 25. Select the number of entries per item to display in all other reports (default: 10).
- 26. To only display data for a specified group of web sites, enter the URL of each site (separated by commas) in the Site List field. Because this field uses pattern matching, entries such as "yahoo.com" will display data for mail.yahoo.com, shopping.yahoo.com, and so on.
- 27. To only display data for a specified group of users, enter the username of each user (separated by commas) in the **User List** field. Because this field uses pattern matching, entries such as "john" will display data for johnm, 123john, and so on.
- 28. To configure the default start and end times for hourly reports, select a start and end time from the **Start** and **End** list boxes.
- 29. Click the Update button to apply changes.

30. Select the reports that will be included in the e-mail message:

- Status Over Time—displays the status of the SonicWALL appliance for the week or month.
- **Bandwidth Over Time**—displays the daily amount of traffic handled by the SonicWALL appliance for the week or month.
- **Bandwidth Top Users Over Time**—displays the top users of bandwidth handled by the SonicWALL appliance for the week or month.
- Web Usage Over Time—displays the daily amount of HTTP bandwidth handled by the SonicWALL appliance for the week or month.
- Web Usage Top Sites Over Time-displays the top sites for the week or month.
- Web Usage Top Users Over Time—displays the top users for the week or month.
- Web Usage By Users Over Time-displays the web usage by users for the week or month.
- Web Filter Over Time—displays the number of attempts that were made to access blocked web sites for the week or month.
- Web Filter Top Sites Over Time—displays the top filtered sites for the week or month.
- Web Filter Top Users Over Time—displays the top users trying to access filtered sites for the week or month.
- Web Filter By Users Over Time-displays web filtering by user for the week or month.
- **FTP Usage Over Time**—displays the daily amount of FTP bandwidth handled by the SonicWALL appliance for the week or month.
- FTP Usage Top Users Over Time-displays the top FTP users for the week or month.
- Mail Usage Over Time—displays the daily amount of mail handled by the SonicWALL appliance for the week or month.
- Mail Usage Top Users Over Time-displays the top Mail users for the week or month.
- Attacks Over Time—displays the daily number of attacks attempted during the week or month.
- Attacks Categories Over Time—displays the attacks that occurred during the week or month, sorted by category.
- Attacks Sources Over Time—displays the top sources of attacks during the week or month.
- Attacks Errors and Exceptions Over Time—number of errors and exceptions on the SonicWALL appliance during the week or month.
- VPN Usage Over Time-displays daily number of VPN connections during the week or month.
- VPN Usage Top Users Over Time—displays the users who used the most VPN bandwidth during the week or month.
- Drop Packets Over Time-displays the number of packet errors during the week or month.
- VPN By Policy Over Time—displays VPN usage by policy during the week or month.
- Intrusions Over Time—number of intrusions attempted on the SonicWALL appliance during the week or month.
- Intrusions By Categories Over Time—displays the intrusion attempts that occurred during the week or month, sorted by category.
- Intrusions By Sources Over Time—displays the top source that generated intrusion attempts during the week or month.
- Intrusions By Destination Over Time—displays the top destinations that generated intrusion attempts during the week or month.

31. When you are finished, click Add. The new report will appear in the list on the Scheduled Reports page.

Customizing Report Elements

The GMS Reporting Module contains many elements that can be customized to meet the look and feel of your organization's corporate image. The elements that can be customized include:

Element	Default	Description
[PAGE_BG_COLOR]	#FFFFFF	Page background color
[HEADING]	Son- icWALL GMS Reports<!--<br-->font>	Heading Color and Title
[LOGO]	images/mainLogo2.gif	Main logo at top of page.
[LOGO_DESCRIPTION]	SonicWALL GMS Reports	Logo description.
[LOGO_HREF]	http://www.sonicwall.com	The location to which the user is taken when he or she clicks the logo.
[LOGO_TABLE_BG_COLOR]	#FFFFFF	Background color of the table in which the logo resides.
[TITLE_BAR_BG_COLOR]	#CCCCCC	Color of the title bar.
[TITLE_BAR_FONT_COLOR]	#000000	Color of the font in the title bar.
[TITLE_BAR_FONT_SIZE]	2	Size of the Font in the title bar.
[CHART_BG_COLOR]	#FFFFFF	Background color of the chart.
[CHART_PLOT_COLOR]	#D7E1B2	Color of the bar in the bar graphs.
[PIE_PLOT_COLOR]	#FFFFFF	Color of the pie in pie graphs.
[TABLE_HEADING_COLOR]	#003399	Color of the table heading.
[TABLE_EVEN_ROW_COLOR]	#FFFFFF	Color of the even-numbered rows.
[TABLE_ODD_ROW_COLOR]	#E8EEF4	Color of the odd-numbered rows.
[TABLE_TOTAL_ROW_COLO R]	#003399	Color of the "total" row.
[FOOTER_FONT_COLOR]	#00000	Color of the footer font.
[FOOTER_FONT_SIZE]	1	Size of the footer font.

Table 1: Custom Elements

The following figure shows the report elements as they are displayed.

Figure 158: Report Elements

Using the Reporting Customization Tool

This section describes how to use the Reporting Customization Tool. You can use the tool to create multiple templates. After creating a template, you can apply it to one, some, or all reports.

To use the Reporting Customization Tool, follow these steps:

1. Create a folder to store custom report templates. The folder name cannot contain spaces and must be located in the appropriate directory. For example, to use the folder name MyCustomReports, you must create the folder with the following directory structure:

<gms_directory>\Tomcat\webapps\sgms\reports\scheduledreports\MyCustomReports

- 2. Create a text file that contains all the attributes and values that can be customized. For more information, see the params.txt file that accompanied the Reporting Customization Tool.
- Enter the following command: ReportTool.bat input_file target_folder

where *input_file* is the name of the text file that you customized and *target_folder* is the name of the target folder.

Note: Do not specify the complete path to the folder.

- 4. The default logo used in the reports is the SonicWALL logo. If you wish to use a different logo and other graphics, copy them into the following directory: \sgms\images\.
- 5. Restart the GMS Web server service.
- 6. Set the template folder name in the report schedule created to this folder name. This must be set for all the report schedules that use the customized templates.

Scheduling a Report

For information on scheduling a custom report, see Chapter 4, "Scheduling GMS Reporting."

Technical Tips

Forwarding Syslog Data to Another Syslog Server

To forward SonicWALL GMS syslog data to another syslog server, follow these steps:

- 1. Open the sgmsConfig.xml file with a text editor.
- 2. Locate the following line:
 - Parameter name ="syslog.forwardToHost" value=""
- 3. Add the IP address or hostname of the destination syslog server to the value attribute.
- 4. Save the sgmsConfig.xml file and exit.
- 5. Ensure that at least firmware 6.3.1.0 is running on the managed SonicWALL appliances.

Note: To configure SonicWALL GMS to not store the syslog data after it has been forwarded, you must disable he GMS Reporting Module. To do this, open the GMS Settings page in the Console Panel, deselect the Enable Reporting check box, and click Update.

Forwarding the Syslog Data to a WebTrends Server

From SonicWALL GMS, you can forward the syslog data to a WebTrends server. To accomplish this, do the following:

- 1. Open the sgmsConfig.xml file with a text editor.
- 2. Locate the following line:

Parameter name ="syslog.forwardToHost" value=""

- 3. Add the IP address or hostname of the WebTrends syslog to the value attribute.
- 4. Save the sgmsConfig.xml file and exit.
- 5. Ensure that at least firmware 6.3.1.0 is running on the managed SonicWALL appliances.
- 6. Change the syslog format in each managed SonicWALL appliance from the default format to the WebTrends format on the Log Settings page.

WebTrends cannot read the SonicWALL syslog in its default format. The default syslog format's source (src) and destination (dst) fields contain port numbers and link information (i.e., WAN, LAN, and DMZ). These prevent WebTrends from resolving the IP to DNS entries and from performing HTML title lookups within the reports.

Note: The GMS Reporting Module also has problems with the WebTrends syslog format. To disable GMS Reporting, open the GMS Settings page in the Console Panel, deselect the Enable Reporting check box, and click Update.

Posting GMS Reporting to Another Web Server for End-User Access

To allow end user access to another web server for end-user access, install the SonicWALL GMS Console in redundant mode.

You can then allow end user access to the redundant Console for viewing GMS Reporting real-time and historical reports. End user access will be isolated from the main Console that is used for managing and configuring Son-icWALL appliances.

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