

SonicWall® Secure Mobile Access 10.0.0.5 Release Notes

April 2020

These release notes provide information about the SonicWall® Secure Mobile Access 10.0.0.5 release.

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About SonicWall SMA 10.0.0.5

SonicWall SMA 10.0.0.5 is a maintenance release that increases maximum connection capacity and fixes issues found in previous releases. See the [Enhancements](#) and [Resolved Issues](#) sections for more information. This release supports all the features and resolved issues from previous SMA 10.0 releases. For more information, see the previous release notes on MySonicWall.

Supported Platforms

SonicWall SMA 10.0.0.5 is supported on the following SonicWall appliances:

- SMA 200/210
- SMA 400/410
- SMA 500v for ESXi
- SMA 500v for Hyper-V

The SonicWall SMA 500v for ESXi is supported for deployment on VMware ESXi 5.5 and higher.

For additional information, see [Feature Support by Platform](#) and [Client Versions Released with 10.0.0.5](#).

Feature Support by Platform

Although all SonicWall SMA appliances support major Secure Mobile Access features, not all features are supported on all SonicWall SMA appliances.

The SonicWall SMA appliances share most major Secure Mobile Access features, including:

- Virtual Office
- NetExtender
- Application Offloading
- Web Application Firewall
- Geo-IP
- Botnet
- End Point Control
- Load Balancing

Features Not Supported on SonicWall SMA 200/210

The following features are supported on the SonicWall SMA 400/410, but not on the SonicWall SMA 200/210:

- Application profiling
- High Availability

Enhancements

The following enhancement is introduced in the SMA 10.0.0.5 release:

Increased Connection Capacity on SMA 210 / SMA 410

Description	Issue ID
SMA 10.0.0.5 increases the maximum concurrent client connections on SMA 210 and SMA 410 appliances. The concurrent connections increase is: <ul style="list-style-type: none">• SMA 210 – Increased from 50 to 200• SMA 410 – Increased from 250 to 400	SMA-1212

Resolved Issues

The following is a list of resolved issues in the SMA 10.0.0.5 release.

HTML5

Resolved Issue	Issue ID
Unable to download folders with the characters é or Å© in them when using a File Share CIFS bookmark.	SMA-1134

System

Resolved Issue	Issue ID
A steady increase in memory usage causes the SMA to reboot when it reaches about 95%.	SMA-1164

Known Issues

The following is a list of known issues in the SMA 10.0.0.5 release.

Authentication

Known Issue	Issue ID
Duo PUSH script does not work in the Contemporary Mode user interface, but works with Classic Mode.	SMA-1087
Active Directory server over SSL is not working, and users are unable to log in. Occurs when LDAP channel binding is set to 2 in the AD server.	SMA-1036

System

Known Issue	Issue ID
Clicking the status page may block user login when multiple users are connecting or connected.	SMA-1239
Scheduled recurring settings backups are not generated and hence not sent to the FTP server.	SMA-991

Client Versions Released with 10.0.0.5

Topics:

- [NetExtender Client Versions](#)
- [SMA Connect Agent Versions](#)

NetExtender Client Versions

The following is a list of NetExtender client versions supported in this release.

Description	Version
NetExtender Linux RPM 32-Bit	10.0.814
NetExtender Linux RPM 64-Bit	10.0.814
NetExtender Linux TGZ 32-Bit	10.0.814
NetExtender Linux TGZ 64-Bit	10.0.814
NetExtender Windows	10.0.0.297

SMA Connect Agent Versions

The following is a list of SMA Connect Agent versions supported in this release.

Description	Version
SMA Connect Agent Windows	1.1.29
SMA Connect Agent macOS	1.1.22

Product Licensing

The SonicWall Secure Mobile Access 10.0.0.5 firmware provides user-based licensing on SonicWall SMA appliances. Licensing is controlled by the SonicWall license manager service, and you can add licenses through your MySonicWall account. Unregistered units support the default license allotment for their model, but the unit must be registered in order to activate additional licensing from MySonicWall.

License status is displayed in the Secure Mobile Access management interface, on the Licenses & Registration section of the **System > Status** page. The TSR, generated on the **System > Diagnostics** page, displays both the total licenses and active user licenses currently available on the appliance.

If a user attempts to log into the Virtual Office portal and no user licenses are available, the login page displays the error, "No more User Licenses available. Please contact your administrator." The same error is displayed if a user launches the NetExtender client when all user licenses are in use. These login attempts are logged with a similar message in the log entries, displayed in the **Log > View** page.

To activate licensing for your appliance:

- 1 Log in as admin, and navigate to the **System > Licenses** page.
- 2 Click the **Activate, Upgrade or Renew services** link. The MySonicWall login page is displayed.
- 3 Type your MySonicWall account credentials into the fields to log into MySonicWall. This must be the account to which the appliance is, or will be, registered. If the serial number is already registered through the MySonicWall web interface, you will still need to log in to update the license information on the appliance itself.

MySonicWall automatically retrieves the serial number and authentication code.

- 4 Type a descriptive name for the appliance into the **Friendly Name** field, and then click **Submit**.
- 5 Click **Continue** after the registration confirmation is displayed.
- 6 Optionally upgrade or activate licenses for other services.
- 7 After activation, view the **System > Licenses** page on the appliance to see a cached version of the active licenses.

Upgrading Information

For information about obtaining the latest firmware, upgrading the firmware image on your SonicWall appliance, and importing configuration settings from another appliance, see the *SonicWall SMA Upgrade Guide* available on the Support portal at <https://www.sonicwall.com/support/technical-documentation>.

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract and to customers who have trial versions.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to <https://www.sonicwall.com/support>.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View video tutorials
- Access MySonicWall
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit <https://www.sonicwall.com/support/contact-support>.

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For more information, visit <https://www.sonicwall.com/legal>.

To view the SonicWall End User Product Agreement, go to: <https://www.sonicwall.com/legal/eupa>.

Legend



WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.



CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.



IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

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