SonicWall® SonicOS 6.5.1.3
Release Notes
September 2018

These release notes provide information about the SonicWall® SonicOS 6.5.1.3 release.

Topics:
- About SonicOS 6.5.1.3
- Supported Platforms
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About SonicOS 6.5.1.3
SonicOS 6.5.1.3 is a maintenance release that fixes a number of issues found in previous releases. For more information, see the Resolved Issues section.

This release provides the same features and contains all the resolved issues that were included in previous releases of SonicOS 6.5.1. For more information, see the previous release notes, available on MySonicWall.

Supported Platforms
SonicOS 6.5.1.3 is supported on these SonicWall appliances:
- SuperMassive 9600
- SuperMassive 9400
- SuperMassive 9200
- NSA 6600
- NSA 5600
- NSA 4600
- NSA 3600
- NSA 2600
- NSa 5650
- NSa 4650
- NSa 3650
- NSa 2650
- TZ600
- TZ500 / TZ500 Wireless
- TZ400 / TZ400 Wireless
- TZ300 / TZ300 Wireless
- SOHO Wireless
# Resolved Issues

This section provides a list of resolved issues in this release.

## High Availability

<table>
<thead>
<tr>
<th>Resolved issue</th>
<th>Issue ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic may be dropped on an HA failover to standby if it fails to allocate unique remap ports for the NATed traffic. Occurs when the HA standby unit does not correctly release allocated NAT remap ports during the connection state synchronization. Over a period of time, the available NAT remap ports become exhausted. Once exhausted, no ports are available to be allocated for the new connections, causing it to be dropped.</td>
<td>207729</td>
</tr>
</tbody>
</table>

## Management Interface

<table>
<thead>
<tr>
<th>Resolved issue</th>
<th>Issue ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>The management interface displays a This browser window does not appear to be the one most recently used to log in warning. Occurs when logging in to the firewall over HTTPS with a new browser window.</td>
<td>201569</td>
</tr>
<tr>
<td>The management interface stops responding intermittently while browsing/editing on the management interface. Occurs when a large IP Report needs to be generated and loaded onto the MONITOR</td>
<td>200038</td>
</tr>
<tr>
<td>Dashboard page.</td>
<td></td>
</tr>
</tbody>
</table>

## Networking

<table>
<thead>
<tr>
<th>Resolved issue</th>
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</tr>
</thead>
<tbody>
<tr>
<td>The SFP+ interface does bring the link up as 10Gbps. Occurs with certain TwinAx modules and network switches.</td>
<td>206485</td>
</tr>
<tr>
<td>The firewall may periodically restart without reporting diagnostic information. Occurs when certain physical interfaces have been administratively shutdown.</td>
<td>206309</td>
</tr>
<tr>
<td>TCP traffic sent by SonicOS over SSL VPN may fail to be received by NetExtender. Occurs when a smaller MSS is requested for the TCP connection by NetExtender than that of the outgoing network interface.</td>
<td>205364</td>
</tr>
<tr>
<td>SSL-VPN fails PCI scan for CVE-2009-3555. Occurs during TLS session renegotiation. For further information, see CVE-2009-3555.</td>
<td>202309</td>
</tr>
</tbody>
</table>

## SSL VPN

<table>
<thead>
<tr>
<th>Resolved issue</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Bookmarks are not displayed. Occurs when logging into the console and the bookmarks were created with the Command Line Interface (CLI) either from local users or local groups.</td>
<td>205956</td>
</tr>
</tbody>
</table>
## Known Issues

This section provides a list of known issues in this release.

### System

<table>
<thead>
<tr>
<th>Resolved issue</th>
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</tr>
</thead>
<tbody>
<tr>
<td>While processing NetBIOS traffic with Security services enabled (GAV), the firewall may restart often without a specific task failure or stack trace information. Occurs when either GAV processes malformed NetBIOS traffic/packets or NetBIOS traffic includes a transfer of files with certain characteristics.</td>
<td>206711</td>
</tr>
<tr>
<td>The firewall restarts when DPI-SSL is enabled on certain NSA and SuperMassive models. Occurs when DPI-SSL makes certain accesses in internal extended memory.</td>
<td>204880</td>
</tr>
<tr>
<td>The firewall restarts during signature download. Occurs due to accessing incorrect state information after a failed connection.</td>
<td>203737</td>
</tr>
<tr>
<td>SonicWall TZ series appliances exhibit high core 0 utilization, causing the unit to become unresponsive for management and websites to load slowly. Occurs when the appliance is performing multiple web server-related tasks.</td>
<td>199726</td>
</tr>
</tbody>
</table>

### Users

<table>
<thead>
<tr>
<th>Resolved issue</th>
<th>Issue ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>SonicWall fails to identify hosts’ user groups with SSO. Occurs when the SonicWall LDAP schema is set to use Novell and SonicWall sends requests to Novell using Microsoft active directory schema.</td>
<td>208680</td>
</tr>
<tr>
<td>User group memberships are not properly set when looked up via LDAP immediately after upgrade to 6.5.n, and this continues until the device is restarted. Occurs after upgrading to SonicOS 6.5.n and when using LDAP for user group lookup with domain user groups having been imported (or manually configured) before the upgrade and having not restarted the appliance since the upgrade.</td>
<td>206528</td>
</tr>
</tbody>
</table>

### Vulnerability

<table>
<thead>
<tr>
<th>Resolved issue</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Service Objects, Address Objects and NAT/Access Rules have a vulnerability; for further information, see CVE-2018-5280.</td>
<td>206810</td>
</tr>
</tbody>
</table>

### CFS

<table>
<thead>
<tr>
<th>Resolved issue</th>
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</tr>
</thead>
<tbody>
<tr>
<td>With Content Filtering Service enabled, under certain corner-case conditions, the CFS Server Status is reported as not responding in the management interface, and the firewall does not generate the request traffic (UDP port 2257) to the CFS server. The Diagnostic/Check Network Settings to test Content filtering is also impacted.</td>
<td>205289</td>
</tr>
</tbody>
</table>
## DPI-SSH

<table>
<thead>
<tr>
<th><strong>Known issue</strong></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Blocking of attachments and append message actions may not work with SMTP over SSL. Occurs when <strong>SSL Client Inspection</strong> is enabled and the <strong>Application Firewall</strong> option is selected on the DPI-SSL/TLS Client page with an accompanying App Rule policy configured to block attachments and add text.</td>
<td>198590</td>
</tr>
</tbody>
</table>

**Skip CFS Category-based Exclusion** may not work correctly.

Occurs when a common name is added on the DPI-SSL/TLS Client page with the Skip CFS Category-based Exclusion option selected. Category 20. (Online Banking) is excluded, and then a LAN-side PC attempts to access the excluded common name.

CFS Category-based Inclusions/Exclusions may not exclude correctly.

Occurs when **SSL Client Inspection** is selected on the DPI-SSL/TLS Client page, Category 29. (Search Engines and Portals) is excluded on the CFS Category-based Exclusions/Inclusions dialog, and then a LAN-side PC accesses a search engine. DPI-SSL still occurs.

## High Availability

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<tbody>
<tr>
<td>The default route doesn't sync to the idle firewall after the primary WAN is unavailable. Occurs when the default route gets modified by interface state changes.</td>
<td>209291</td>
</tr>
</tbody>
</table>

Virtual MAC addresses cannot be updated on the idle firewall.

Occurs when manually changing the virtual MAC address and the **Enable Virtual MAC** option is already enabled.

## Logging

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<tr>
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</thead>
<tbody>
<tr>
<td>Not able configure <strong>Maximum Events Per Second</strong> and <strong>Maximum Bytes Per Second</strong>. Occurs when a SYSLOG server has not been configured.</td>
<td>208498</td>
</tr>
</tbody>
</table>

On the **INVESTIGATE | Logs > Appflow Logs** page, selecting **Chart View** from the **Display Options** icon displays a blank page with the error, **Requests to the server have been blocked by an extension**.

Occurs when using a Chrome browser.

## Management Interface

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<tr>
<td>**JS error when viewing the MONITOR</td>
<td>Current Status &gt; System Status** page</td>
</tr>
</tbody>
</table>

Occurs when viewing the page on a SOHO W firewall.
## SSL VPN

**Known issue**

When editing a bookmark and then saving it without changing the bookmark name, this prompt displays: *The bookmark name is duplicate with existing ones.*

**Workaround:** deleting the bookmark and then adding it again is an option in addition to a simple name change with the new edits.

### Issue ID 209854

Virtual Assist fails to download from the user portal.

Occurs when attempting to download Virtual Assist by clicking the **Virtual Assist** icon. The message, *An add-on for this website failed to run,* displays.

### Issue ID 193798

Users cannot log in as a domain user if a local non-domain user object exists that uses special characters.

Occurs when a domain user name contains @, /, or \ characters.

The default partition policy changes, causing the partition feature to not work.

Occurs when adding a remote-user partition policy from the CLI.

### Issue ID 197455

The default partition policy changes, causing the partition feature to not work.

Occurs when adding a remote-user partition policy from the CLI.

## VOIP

**Resolved issue**

SIP calls to the same destination may fail.

Occurs with SIP TCP transformation checked when making a second series of calls to the same destination within a short period of time.

### Issue ID 202700

## VPN

**Resolved issue**

A VPN tunnel interface does not come up when the X5 interface is used.

Occurs on TZ 500 and TZ 600 appliances.

### Issue ID 209361

## Wireless

**Known issue**

Wireless PC clients cannot connect to WiFi.

Occurs when the firewall is configured with WPS EAP and with two RADIUS servers in different LAN networks.

### Issue ID 206808
System Compatibility

This section provides additional information about hardware and software compatibility with this release.

Wireless 3G/4G Broadband Devices

SonicOS 6.5.1 provides support for a wide variety of PC cards, USB devices and wireless service providers. For the most recent list of supported devices, see: https://www.sonicwall.com/en-us/support/knowledge-base/170505473051240

GMS Support

SonicWall Global Management System (GMS) management of SonicWall security appliances running SonicOS 6.5.1.3 requires GMS 8.5 or later for management of firewalls using the features in SonicOS 6.5.1.1.

WAN Acceleration / WXA Support

The SonicWall WXA series appliances (WXA 6000 Software, WXA 500 Live CD, WXA 5000 Virtual Appliance, WXA 2000/4000 Appliances) are supported for use with SonicWall security appliances running SonicOS 6.5.1.3. The recommended firmware version for the WXA series appliances is WXA 1.3.2.

Browser Support

SonicWall recommends using the latest Chrome, Firefox, Internet Explorer, or Safari browsers for administration of SonicOS. This release supports the following web browsers:

- Chrome 45.0 and higher
- Firefox 25.0 and higher
- IE Edge or IE 10.0 and higher
- Safari 10.0 and higher running on non-Windows machines

| NOTE: | On Windows machines, Safari is not supported for SonicOS management. |
| NOTE: | Mobile device browsers are not recommended for SonicWall appliance system administration. |

X-series switch

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Adding a dedicated link with a VLAN sub-interface does not add the internal VLAN for the dedicated link in the child switch. Occurs when adding the dedicated link in a dedicated uplink topology for Daisy-chained Dell X-switches.</td>
<td>205909</td>
</tr>
<tr>
<td>Port Shield configuration for X1052 has errors. Occurs when a Dell X1052 switch is connected to a Gen6/Gen6.5 firewall with X-Series Configuration enabled. The X1052 switch has 10G, 1G FDX, and 1G copper-only slots, but the NSA 3600 treats all ports on the X1052 as 10G.</td>
<td>200619</td>
</tr>
</tbody>
</table>

NOTE: On Windows machines, Safari is not supported for SonicOS management.

NOTE: Mobile device browsers are not recommended for SonicWall appliance system administration.
Product Licensing

SonicWall network security platforms must be registered on MySonicWall to enable full functionality and the benefits of SonicWall security services, firmware updates, and technical support. Log in or register for a MySonicWall account at https://mysonicwall.com.

Upgrading Information

For information about obtaining the latest firmware, upgrading the firmware image on your SonicWall appliance, and importing configuration settings from another appliance, see the SonicOS 6.5 Upgrade Guide available on the Support portal at https://www.sonicwall.com/support/technical-documentation.
SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract and to customers who have trial versions.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to https://www.sonicwall.com/support.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View video tutorials
- Access MySonicWall
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit https://www.sonicwall.com/support/contact-support.