SONICWALL

SonicWall[™] Content Filtering Client 3.1.56

Release Notes

June 2017

These release notes provide information about SonicWall Content Filtering Client 3.1.56 release.

Topics:

- SonicWall[™] Content Filtering Client 3.1.56
- Supported Platforms
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About Content Filtering Client 3.1.56

SonicWall offers comprehensive web content security that blocks selected web content and enforces protection and productivity policies. The main components are Content Filtering Client (CFC), EPRS (Enforced Policy & Reporting System), and Client Filtering Service (CFS). CFC protects devices regardless of where the device is located, even if it is connected outside the firewall; EPRS provides administrators with the means to manage CFC from a central web interface, and CFS runs on the firewall and protects the devices behind the firewall.

The Content Filtering Client service provides protection and productivity policy enforcement for businesses, schools, libraries, and government agencies. Policies are configured by the administrator and then applied to clients based on user and group membership. The service blocks objectionable and unproductive web content even when the client machine is outside the firewall perimeter. Client machines automatically receive the latest software updates for filtering web content.

The Content Filtering Client 3.1.56 release resolves some issues from the previous release. Refer to Resolved Issues for more information.

Supported Platforms

SonicWall Content Filtering Client 3.1.56 is supported on Windows and Mac OS. The specific operating systems and hardware requirements are noted below:

System Type	OS Level	Hardware
Windows	Windows 10	Processor: 2 Ghz or higher (for both 32-bit and 64-bit)
NOTE: Supports both 32-bit and 64-bit versions.	Windows 8.1	Memory: 2 GB RAM or higher
	Windows 8	
	Windows 7	
Mac OS	10.9 and above	N/A

Resolved Issues

This section provides a list of resolved issues in this release.

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Resolved issue	Issue ID	
Windows system crashes after Content Filtering Client is installed.		
Occurs when Content Filtering Client is installed on Windows 10 Pro/Enterprise.		
CFC on Windows and Mac		
Resolved issue	Issue ID	
Content Filtering Client does not automatically trim trailing spaces/new-line characters from the hash.	182161	
Occurs after upgrading to the latest version. Client must trim leading or trailing spaces or new- line character from the hashes so that hashes match correctly.		
Content Filtering Client continues to filter internet access based on previous policy.	185075	
Occurs when a specific policy was previously defined and then the Default and Scheduled policies are set to None from the Enforcement policy in the EPRS.		
Content Filtering Client stops filtering Botnet IPs.	185152	
Occurs when the filtering is first suspended behind a firewall and then moved to another network where it is re-enabled. When Content Filtering is restarted, Botnet filtering resumes normal functioning.		

Product Licensing

SonicWall Content Filtering Client can be licensed by:

- Licensing in MySonicWall
- Licensing from a Network Appliance

Licensing in MySonicWall

To license in MySonicWall:

- 1 Log into MySonicWall.
- 2 Select the link in the Free Trial Software section.
- 3 Under Anti-Virus/Content Filter Client, type a descriptive name into the Friendly Name field and click Try Now.
- 4 On the Manage Client Distribution Group Services page, scroll down to the Applicable Services section.
- 5 In the row for Content Filtering Client, click either the **Try**, **Buy**, **or Activate** button to license the CF Client.
- **NOTE:** To activate the license you need to have the license code from a previous purchase of the service.

Licensing from a Network Appliance

To license from a network appliance:

- 1 Log into your network security appliance as administrator.
- 2 Navigate to the **System** > **Licenses** page.
- 3 Under Manage Security Services Online, select the link To Activate, Upgrade, or Renew services, click here.
- 4 Enter your MySonicWall credentials to log in and open the Service Management page.
- 5 Scroll down to the **Applicable Services** section and locate the Content Filtering Client service.
- 6 Click either the Try, Buy, or Activate link to license the Content Filtering Client.

When complete, your firewall displays the updated license status on the **System > Status** page.

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid support maintenance contract and to customers who have trial versions.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to https://support.sonicwall.com.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- Download software
- View video tutorials
- Collaborate with peers and experts in user forums
- Get licensing assistance
- Access MySonicWall
- Learn about SonicWall professional services
- Register for training and certification

To contact SonicWall Support, visit https://support.sonicwall.com/contact-support.

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Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT NOTE, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

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